



P R O V I D E R B U L L E T I N

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To: All Providers**Subject: Don't Risk Claim Rejection or Denial!**

NPI Update

Beginning March 1, 2008, your **claim will deny** if you are a healthcare provider and you submit a claim without a billing provider National Provider Identifier (NPI)! Only atypical providers and First Steps and Pharmacy claims are exempt from this deadline.

Accepted Claim Forms Deadline

Effective March 1, 2008, only the CMS-1500 (08-05 version), UB-04, and the ADA claim form (2006 version) will be accepted claims. Older versions of these forms, such as CMS-1500 (12/90), UB-92, or the ADA claim form (2000/2002 version), **will be returned to the provider** causing delays in claim processing.

LPI Deadline

Effective May 23, 2008, your Indiana Medicaid Legacy Provider Identifier (LPI) will not be accepted on claims. If you are a healthcare provider, your NPI must be reported on all claims and must establish a one-to-one match with the service location where the patient was treated, or the claim will be denied.

Three pieces of information on the claim are used to establish a one-to-one match between the NPI and the physical address where the patient was treated:

1. NPI
2. ZIP Code + 4 of the service location
3. Taxonomy code

Make sure this information is correctly entered on the claim to avoid a denial. Instructions for submitting NPI information on paper claims can be found in these bulletins:

- [BT200702](#) Updated UB-04 Paper Claim Form Requirements
- [BT200703](#) Updated CMS-1500 Paper Claim Form Requirements
- [BT200705](#) Updated ADA 2006 Claim Form Requirements

*Note: The effective dates listed above are the **claim receipt dates**. Any claim received in the Indiana Health Coverage Programs (IHCP) mailroom on or after the effective date will be denied or returned. Please allow mailing time when submitting paper claims.*

Make Sure You are Ready

If you have not already done so, please review your NPI status and confirm that your NPI(s) have been reported to the IHCP. Do this by viewing your Provider Profile on Web interChange at <https://interchange.indianamedicaid.com/Administrative/logon.aspx> or by contacting your Provider Relations field consultant. View a list of field consultants at: http://www.indianamedicaid.com/ihcp/ProviderServices/pr_list_frameset.htm.

Additional information about electronic batch claim submission can be found on the IHCP Web site under EDI Solutions: http://www.indianamedicaid.com/ihcp/TradingPartner/EDI_index.asp

For a table showing the fields where the NPI crosswalk information must be submitted for paper and EDI claims, go to: http://www.indianamedicaid.com/ihcp/TradingPartner/EDI_index.asp

Contact Information

If you have questions about this bulletin, please contact Customer Assistance at (317) 655-3240 in the Indianapolis local area, or toll-free at 1-800-577-1278.

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