



INDIANA PDP PART D EXCEPTIONS CONTACT

CONTRACT_ID	CONTRACT_NAME	TITLE	LAST_NAME	FIRST NAME	PHONE	PHONE_EXT	FAX	E-MAIL
H5508	ADVANTAGE HEALTH SOLUTIONS, INC.	Director, Clinical Operations	Stamps	John	1-401-333-3987	6101	1-800-373-0238	medicare_pa@pharmacare.com
S5810	AETNA LIFE INSURANCE COMPANY		Exceptions	Part D	1-800-414-2386			PottsR@aetna.com
H1511	ANTHEM INSURANCE COMPANIES, INC.	Medical Director, Senior Markets	Fox	Joseph	1-317-287-8088		1-317-287-5889	joseph.fox@anthem.com
H1607	ANTHEM INSURANCE COMPANIES, INC.	Medical Director, Senior Markets	Fox	Joseph	1-317-287-8088		1-317-287-5889	joseph.fox@anthem.com
S5596	ANTHEM INSURANCE COMPANIES, INC.	Medical Director, Senior Markets	Fox	Joseph	1-317-287-8088		1-317-287-5889	joseph.fox@anthem.com
R5941	ANTHEM INSURANCE COMPANIES, INC.	Medical Director, Senior Markets	Fox	Joseph	1-317-287-8088		1-317-287-5889	joseph.fox@anthem.com
S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY		Exception	Part D	1-800-558-9363		1-800-390-9745	rxzfaxsys@ciqna.com
S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY		Help Desk	Emergency	1-800-421-2342			
S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY		Help Desk	Emergency	1-800-421-2342			
H1510	HUMANA INSURANCE COMPANY		Palmgren	Matthew	1-502-580-3556			mpalmgren@humana.com
H1804	HUMANA INSURANCE COMPANY		Palmgren	Matthew	1-502-580-3556			mpalmgren@humana.com
H1806	HUMANA INSURANCE COMPANY		Palmgren	Matthew	1-502-580-3556			mpalmgren@humana.com
S5884	HUMANA INSURANCE COMPANY		Palmgren	Matthew	1-502-580-3556			mpalmgren@humana.com
R5826	HUMANA INSURANCE COMPANY		Palmgren	Matthew	1-502-580-3556			mpalmgren@humana.com
S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	Director, Clinical Operations	Stamps	John	1-401-333-3987	6101	1-800-373-0238	medicare_pa@pharmacare.com
S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
S5803	MEMBERHEALTH, INC.	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	Prior Authorization	Prescription Solns	PacifiCare	1-800-711-4555		1-800-527-0531	rxsolpartd@rxsol.com
S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	Director, Clinical Operations	Stamps	John	1-401-333-3987	6101	1-401-373-0238	medicare_pa@pharmacare.com
S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	Dir Clinical Programs	Cubbin	Denise	1-866-369-6037		1-866-369-6041	Denise.Cubbin@kmhp.com
S5601	SILVERSCRIPT INSURANCE COMPANY	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
S4802	STERLING LIFE INSURANCE COMPANY	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
S5960	UNICARE		Service	Customer	1-800-928-6201			
H0540	UNICARE LIFE & HEALTH INS. COMPANY		Service	Customer	1-888-445-8916			
S5755	UNITED AMERICAN INSURANCE COMPANY	Medco Health Solutions	Contact	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
H1509	UNITED HEALTHCARE INSURANCE COMPANY	Walgreens Customer Care Center	Stonecipher	Chad	1-888-492-2971		1-405-234-3396	okc-clinical@walgreens.com



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H2408	UNITED HEALTHCARE INSURANCE COMPANY	Walgreens Customer Care Center	Stonecipher	Chad	1-888-492-2971		1-405-234-3396	okc-clinical@walgreens.com
S5820	UNITED HEALTHCARE INSURANCE COMPANY	Walgreens Customer Care Center General Manager	Stonecipher, Pharm.D	Chad	1-888-492-2971		1-405-234-3396	okc-clinical@walgreens.com
S5967	WELLCARE HEALTH PLANS	WellCare Provider Service Center	Service	Provider	1-866-800-6111			.PartDPharmacy@wellcare.com



**PART D APPEALS CONTACTS BY STATE OF CONTRACTOR OPERATION
(SORTED BY STATE AND CONTRACT NAME)**

STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL	
AK	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com	
AK	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com	
AK	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com	
AK	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations		Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851	1-888-235-8551	medicarepartdappeals@medco.com	
AK	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations		VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
AK	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department		Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
AK	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations		Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
AK	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs		VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
AK	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com	
AK	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com	
AK	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals		Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
AL	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com	
AL	H0104	BLUE CROSS AND BLUE SHIELD OF ALABAMA	01	Local CCP	Part D Appeals	Pharmacy Network Analyst			White	Sherry	1-205-220-6135		1-205-220-8739	shwhite@bcbsal.org
AL	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com	
AL	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com	
AL	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com	
AL	S5932	HEALTHSPRING INC. HEALTHSPRING OF ALABAMA, INC.	10	PDP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jenniferb@myhealthspring.com	
AL	H0150	HEALTHSPRING OF ALABAMA, INC.	01	Local CCP	Part D Appeals			Laplante	Anne	1-800-888-7647	2533		alaplante@healthspringofalabama.com	
AL	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com	
AL	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com	
AL	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com	
AL	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance		VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
AL	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations		Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
AL	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations		VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
AL	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department		Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
AL	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance		VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
AL	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals		Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
AL	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development		Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
AL	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations		Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
AL	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com	
AL	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals		Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
AL	H5500	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com	



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AL	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AL	H0151	UNITED HEALTHCARE OF ALABAMA, INC.	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AL	H0154	VIVA HEALTH, INC.	01	Local CCP	Part D Appeals	Medicare Member Appeals and Grievances Coordinator		Gardner	Marquetter	1-205-558-7583		1-205-939-1748	mgardner@uabmc.edu
AL	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
AR	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
AR	S5795	ARKANSAS BCBS, A MUTUAL INS CO	10	PDP	Part D Appeals	VP of Network and Product Development	VP of Network and Product Development	McKay	Bob	1-401-334-0069			ramckay@pharmacare.com
AR	H5700	ARKANSAS COMMUNITY CARE	01	Local CCP	Part D Appeals	Vice President, Health Services		Perkins	Cheryl	1-510-817-1020		1-510-817-1021	cperkins@arcadianmgt.com
AR	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
AR	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
AR	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewj@humana.com
AR	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewj@humana.com
AR	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewj@humana.com
AR	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
AR	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
AR	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
AR	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
AR	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
AR	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
AR	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
AR	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
AR	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
AR	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
AR	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AR	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AR	H0401	UNITEDHEALTHCARE OF ARKANSAS, INC.	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AR	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
AS	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AZ	H5985	ABRAZO ADVANTAGE HEALTH PLAN	01	Local CCP	Part D Appeals	Director of Government Program Compliance		Nieri	Phil	1-602-824-3870		1-602-824-3731	pnieri@abrazohealth.com
AZ	H0318	AETNA HEALTH INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
AZ	H0322	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
AZ	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
AZ	H0320	ARCADIAN HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Vice President of Health Services		Perkins	Cheryl	1-510-817-1020		1-510-817-1021	cperkins@arcadianmgt.com
AZ	H0321	ARIZONA PHYSICIANS IPA, INC.	01	Local CCP	Part D Appeals	Vice President, Pharmacy Management		Rose	Doug	1-703-506-3549			DRose@americhoice.com
AZ	H5430	CARE1ST HEALTH PLAN OF ARIZONA	01	Local CCP	Part D Appeals	Chief Compliance Officer		Winzer	Kimulet	1-602-778-1855			kwinzer@care1st.com
AZ	H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	01	Local CCP	Part D Appeals	Medicare Appeals and Grievance Manager		Osterbauer	Flo	1-602-906-2704		1-602-371-2048	flo-ann.osterbauer@cigna.com
AZ	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
AZ	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
AZ	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com



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AZ	H5887	HEALTH CHOICE ARIZONA, INC.	01	Local CCP	Part D Appeals	Compliance Director		Harris	Kathy	1-480-350-2206		1-480-784-2933	kharris@iasishealthcare.com
AZ	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
AZ	R5863	HEALTH NET LIFE INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Sr. Grievance and Appeals Specialist		Ochoa	Renne	1-602-794-1672			renne.a.ochoa@healthnet.com
AZ	H0351	HEALTH NET OF ARIZONA, INC.	01	Local CCP	Part D Appeals	Sr. Grievance and Appeals Specialist		Ochoa	Renne	1-602-794-1672			renne.a.ochoa@healthnet.com
AZ	H0307	HUMANA HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
AZ	H0317	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
AZ	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
AZ	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
AZ	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
AZ	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
AZ	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
AZ	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
AZ	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
AZ	H0303	PACIFICARE OF ARIZONA, INC	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
AZ	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
AZ	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
AZ	H2905	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	01	Local CCP	Part D Appeals	Manager, Government Programs/Member Services		Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
AZ	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
AZ	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
AZ	H5580	SOUTHWEST CATHOLIC HEALTH NETWORK CORPORATION	01	Local CCP	Part D Appeals	Director of Grievance and Appeals		Graham	Tina	1-602-798-2685			tina.graham@schalleranderson.com
AZ	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
AZ	H0302	SUN HEALTH MEDISUN, INC.	01	Local CCP	Part D Appeals	Director, Member & Quality Management		Hickie	Mary	1-623-974-7401		1-623-974-7496	mary.hickie@sunhealth.org
AZ	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
AZ	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
AZ	H0315	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AZ	H0319	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AZ	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AZ	H0316	UNITEDHEALTHCARE OF ARIZONA INC	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
AZ	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
CA	H0523	AETNA HEALTH OF CALIFORNIA, INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
CA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
CA	H5852	AIDS HEALTHCARE FOUNDATION	01	Local CCP	Part D Appeals	PHARMACY SERVICES COORDINATOR		NEGRETE	DAVID	1-800-263-0067		1-323-436-5030	David.Negrete@AIDSHealth.org
CA	H0542	ALTAMED HEALTH SERVICES CORPORATION	08	National PACE	Part D Appeals	Center Manager		Spalding	Jennifer	1-323-832-7601			jspalding@altamed.org
CA	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
CA	R9943	BC LIFE & HEALTH INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Service	Customer	1-877-811-3107			none@none.com
CA	H0564	BLUE CROSS OF CALIFORNIA	01	Local CCP	Part D Appeals			Service	Customer	1-888-230-7338			none@none.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
CA	H5419	BLUE CROSS OF CALIFORNIA	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
CA	H0504	CA PHYSICIANS SERV/DBA BLUE SHIELD OF CALIF	01	Local CCP	Part D Appeals	Appeals & Grievance Resolution Manager		Paschold	Laura	1-818-228-6141		1-818-228-5116	Laura.Paschold@blueshieldca.com
CA	S2468	CA PHYSICIANS' SERVICE DBA BLUE SHIELD OF CA	10	PDP	Part D Appeals	Appeals & Grievance Resolution Manager	Appeals & Grievance Resolution Manager	Paschold	Laura	1-818-228-6141			Laura.Paschold@Blueshieldca.com
CA	H0544	CALIFORNIA HEALTH PLAN	01	Local CCP	Part D Appeals	Director of Member Services		Crandall	Demetra	1-562-741-4355		1-562-741-4393	demetra.crandall@californiamedicare.com
CA	H5418	CALIFORNIA HEALTH PLAN	01	Local CCP	Part D Appeals	Member Service Manager		Crandall	Demetra	1-888-494-8280		1-562-741-4406	demetra.crandall@caremore.org
CA	H5405	CENTER FOR ELDERS INDEPENDENCE	08	National PACE	Part D Appeals	Program Specialist		Gaul	Gerri-Ayn	1-510-433-1150	8028	1-510-452-8836	ggaul@cei.elders.org
CA	H5649	CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	01	Local CCP	Part D Appeals	Pharmacy Director / Medical Director		Grubin	Martin	1-626-388-2371		1-626-388-2309	mgrubin@centralhealthplan.com
CA	H0571	CHINESE COMMUNITY HEALTH PLAN	01	Local CCP	Part D Appeals	Pharmacy Appeals - Part D		Coordinator	ESI Appeal	1-800-344-3405	23730	1-877-852-4070	nchristman@cchphmo.com
CA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
CA	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
CA	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
CA	H5439	HEALTH NET LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Supervisor, Grievances and Appeals		Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
CA	H0562	HEALTH NET OF CA	01	Local CCP	Part D Appeals	Supervisor, Grievance and Appeals		Johnson	Shad	1-818-676-7986		1-818-676-5505	shad.m.johnson@healthnet.com
CA	H3815	HONORED CITIZENS CHOICE HEALTH PLAN INC	01	Local CCP	Part D Appeals	General Manager		Tejada	Elizabeth	1-323-728-7232		1-323-728-8494	etejada@mychp.com
CA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals		Director	Ewing	Joy	1-502-580-4583			iewing@humana.com
CA	H0545	INTER VALLEY HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Grievance & Appeals, Member Quality Manager		Davis	Robin	1-909-623-6333			cmscasework@ivhp.com
CA	H0524	KAISER FOUNDATION HP, INC.	01	Local CCP	Part D Appeals	Medicare Compliance Officer		Hall	Jason	1-626-405-5333			Jason.Hall@kp.org
CA	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
CA	H5811	MEDCORE HP	01	Local CCP	Part D Appeals	Chief Operating Officer		Stevens	Sheila	1-209-320-2616		1-209-320-2644	stephesa@medcorehp.com
CA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
CA	H5810	MOLINA HEALTHCARE OF CALIFORNIA	01	Local CCP	Part D Appeals	Director, Member Services		Mathews	Carolyn	1-562-435-3666	12701	1-562-901-9632	carolyn.mathews@molinahealthcare.com
CA	H5403	ON LOK SENIORHEALTH	08	National PACE	Part D Appeals	Health Plan Director		Shin	Amy	1-415-292-8713		1-415-292-8745	ashin@onlok.org
CA	H5433	ORANGE COUNTY HEALTH AUTHORITY	01	Local CCP	Part D Appeals	Mgr., Appeals & Grievances		Steiner	Carole	1-714-246-8453			csteiner@caloptima.org
CA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CA	H0543	PACIFICARE OF CALIFORNIA/SECURE HORIZONS	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
CA	H5428	SAN MATEO HEALTH COMMISSION	01	Local CCP	Part D Appeals	Grievance and Appeals Coordinator		Willey	Julie	1-650-616-2164			julie@hpsm.org
CA	H5425	SCAN HEALTH PLAN	01	Local CCP	Part D Appeals	Vice President, Pharmacy Services		Edwards	Rita	1-562-997-3133		1-562-997-3196	redwards@scanhealthplan.com
CA	H5943	SCAN HEALTH PLAN	05	Demo	Part D Appeals	Vice President, Pharmacy Services		Edwards	Rita	1-562-997-3133		1-562-997-3196	redwards@scanhealthplan.com
CA	H9104	SCAN HEALTH PLAN	05	Demo	Part D Appeals	Vice President, Pharmacy Services		Edwards	Rita	1-562-997-3133		1-562-997-3196	redwards@scanhealthplan.com
CA	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
CA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
CA	H5406	SUTTER HEALTH SACRAMENTO SIERRA REGION	08	National PACE	Part D Appeals	Administrator		Tedesco	Janet	1-916-446-3100	13404	1-916-446-3699	Tedesco.j@sutterhealth.org
CA	H9016	UHP HEALTHCARE	01	Local CCP	Part D Appeals	Director, Member Services		Aparidian	Nevart	1-800-544-0088		1-310-330-0106	aparidiann@uhphealthcare.com
CA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com



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CA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
CA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CA	H0538	UNIVERSAL CARE	01	Local CCP	Part D Appeals	Manager, Medicare Compliance and Internal Audit		Snyder	Connie	1-562-981-5054		1-562-981-5818	connie_snyder@universalcare.com
CA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
CA	H0532	WESTERN HEALTH ADVANTAGE	01	Local CCP	Part D Appeals			Fitzpatrick	Linda	1-916-563-2289		1-916-563-3182	lfitzpatrick@westernhealth.com
CO	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
CO	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
CO	H0621	COLORADO ACCESS	01	Local CCP	Part D Appeals	Grievance and Appeal Manager		Knetter	Lisa	1-720-744-5500			Lisa.Knetter@coaccess.com
CO	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
CO	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fnsc.com
CO	H5608	DENVER HEALTH MEDICAL PLAN, INC.	01	Local CCP	Part D Appeals	Membership Services Director		Faris	Mike	1-720-956-2311		1-720-956-2368	mike.faris@dhha.org
CO	H5637	FIDELIS SECURECARE OF COLORADO	01	Local CCP	Part D Appeals	Director of Health Services		Rifat	Robi	1-615-210-0225		1-847-517-1085	robi.rifat@fidelissc.com
CO	H0623	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com
CO	H1804	HUMANA INSURANCE COMPANY	04	PPFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewling@humana.com
CO	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewling@humana.com
CO	H0630	KAISER FOUNDATION HP OF CO	01	Local CCP	Part D Appeals	Medicare Contract Compliance Manager		Wilmoth	Phyllis	1-303-344-7758		1-303-344-7392	phyllis.a.wilmoth@kp.org
CO	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CO	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
CO	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
CO	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CO	H0609	PACIFICARE OF COLORADO, INC	01	Local CCP	Part D Appeals	Appeals and Grievance Unit		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CO	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CO	S5860	ROCKY HEALTHCARE OPTIONS, INC.	10	PDP	Part D Appeals	Contact Center	Contact Center	Service	Customer	1-970-243-7050			customer_service@rmhp.org
CO	H0602	ROCKY MOUNTAIN HEALTH PLANS	06	1876 Cost	Part D Appeals			Service	Customer	1-970-243-7050			customer_service@rmhp.org
CO	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
CO	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
CO	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
CO	H0613	TOTAL LONGTERM CARE, INC.	08	National PACE	Part D Appeals	VP of Quality Initiatives		Rothwell	Lori	1-303-869-4664		1-303-996-1600	lrothwell@totalongtermcare.org
CO	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
CO	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
CO	H0620	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CO	H0624	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CO	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CO	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
CT	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
CT	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CT	S2893	CENTRAL NEW ENGLAND JOINT ENTERPRISE	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com



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CT	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
CT	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
CT	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad_m.johnson@healthnet.com
CT	H0755	HEALTH NET OF CONNECTICUT	01	Local CCP	Part D Appeals	Manager Appeals and Grievances		Esposito	Paula	1-203-225-8354		1-203-225-4022	Paula.D.Esposito@healthnet.com
CT	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
CT	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
CT	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
CT	H0752	OXFORD HEALTH PLANS (CT), INC.	01	Local CCP	Part D Appeals			Medicare Appeals & G	Oxford	1-800-253-4639			OMA_AppealsandGrievances@oxhp.com
CT	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacificCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
CT	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
CT	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
CT	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
CT	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
CT	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
CT	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
CT	H0710	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CT	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
CT	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
CT	H0712	WELLCARE OF CONNECTICUT, INC.	01	Local CCP	Part D Appeals	Director, Appeals & Grievance		Scott	Matt	1-813-290-6200	1345		Matt_Scott@WellCare.com
DC	H0901	AETNA HEALTH INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com
DC	H0902	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com
DC	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com
DC	R5595	AETNA LIFE INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com
DC	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
DC	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
DC	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
DC	H2108	ELDER HEALTH MARYLAND HMO, INC.	01	Local CCP	Part D Appeals	VP, Development		Rim	Tom	1-443-224-4785		1-410-864-4467	Tom.Rim@ElderHealth.com
DC	S5822	ELDER HEALTH MARYLAND HMO, INC.	10	PDP	Part D Appeals	VP of Development	VP of Development	Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
DC	S5766	FIRST CARE, INC.	10	PDP	Part D Appeals	Member Services	Member Services	Health Systems	Argus	1-800-693-1434			cms.partd@argushealth.com
DC	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
DC	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
DC	H2150	KAISER FNDN HP OF THE MID-ATLANTIC STS	06	1876 Cost	Part D Appeals	Medicare Contract Compliance Manager		West	Nan	1-301-816-5798		1-301-816-7275	nan.m.west@kp.org
DC	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
DC	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
DC	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com



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STATE CODE	CONTRACT_ID	CONTRACT_NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
DC	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
DC	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
DC	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
DC	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
DC	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
DC	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
DC	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
DC	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
DC	H2111	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
DC	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
DC	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
DE	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
DE	R5595	AETNA LIFE INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
DE	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
DE	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
DE	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
DE	S5822	ELDER HEALTH MARYLAND HMO, INC.	10	PDP	Part D Appeals	VP of Development	VP of Development	Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
DE	S5766	FIRST CARE, INC.	10	PDP	Part D Appeals	Member Services	Member Services	Health Systems	Argus	1-800-693-1434			cms.partd@argushealth.com
DE	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			ionesan@fhsc.com
DE	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
DE	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
DE	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
DE	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
DE	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
DE	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
DE	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
DE	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
DE	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
DE	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
DE	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
DE	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
DE	H2111	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
DE	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
DE	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
FL	H5414	AETNA HEALTH INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
FL	H5437	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
FL	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
FL	H5936	AMERICAN PIONEER LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Prior Authorization Supervisor		Lombardo	Cathy	1-888-862-2699	7412	1-800-373-0238	calombardo@pharmacare.com
FL	H1034	AMERICA'S HEALTH CHOICE MEDICAL PLAN	01	Local CCP	Part D Appeals			Schoening	Shellie	1-402-965-8800	1110		schoening@pti-nps.com
FL	S9086	AMERICA'S HEALTHCHOICE	10	PDP	Part D Appeals			Schoening	Shelly	1-420-965-8800	1110	1-402-965-9774	schoening@pti-nps.com
FL	H1016	AVMED, INC	01	Local CCP	Part D Appeals	Manager, Call Center Operations		Kidd	Peggy	1-352-337-8616			Peggy.kidd@avmed.org
FL	H5436	AVMED, INC.	01	Local CCP	Part D Appeals			Kidd	Peggy	1-352-337-8616		1-352-337-8643	Peggy.kidd@avmed.org
FL	H5434	BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	01	Local CCP	Part D Appeals			Customer Service Rep	CSR	1-877-352-2583			support@bcbsfl.com
FL	S5904	BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	10	PDP	Part D Appeals			Grievance & Appeals	CSR	1-877-352-2583			support@bcbsfl.com
FL	H5938	CAPITAL HEALTH PLAN	01	Local CCP	Part D Appeals	Grievance Manager		Trescott	Ramona	1-850-383-3349		1-850-386-2160	rtrescott@chp.org
FL	H1019	CAREONE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director of Member Services Grievance and Appeals		Gomez	Daisy	1-800-794-5907		1-305-423-3369	cph_memberservices@careplus-hp.com
FL	H5729	CAREONE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Vice President		Register	Lamar	1-813-401-2531		1-813-901-9209	register@CareOneHP.net
FL	H5407	CITRUS HEALTH CARE, INC.	01	Local CCP	Part D Appeals	Compliance Office		Griffin	Susan	1-813-490-8900	8954		sgriffin@citrushc.com
FL	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
FL	H5411	DOCTORCARE, INC.	01	Local CCP	Part D Appeals	Director, Risk, Quality, and Appeals & Grievances		Cooper	Victoria	1-305-441-5855		1-305-441-5860	vcooper@doctorcareinc.com
FL	S5822	ELDER HEALTH MARYLAND HMO, INC.	10	PDP	Part D Appeals	VP of Development	VP of Development	Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
FL	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
FL	H1035	FLORIDA HEALTH CARE PLAN, INC.	01	Local CCP	Part D Appeals	Manager of Member Services		Linse	Mickey	1-386-615-4022		1-386-676-7149	milnse@fhcp.com
FL	H1043	FLORIDA PACE CENTERS, INC.	08	National PACE	Part D Appeals	Administrator		Roche	Anna	1-305-751-7223		1-305-795-8420	aroche@mjhha.org
FL	H5427	FREEDOM HEALTH, INC.	01	Local CCP	Part D Appeals			O'Connor	Lucy	1-727-471-2100		1-727-471-2108	ops@freedomh.com
FL	H1099	HEALTH FIRST HEALTH PLANS, INC.	01	Local CCP	Part D Appeals			Team	Pharmacy	1-321-434-5665		1-321-434-4361	hfhinfo@Health-First.org
FL	H1026	HEALTH OPTIONS, INC	01	Local CCP	Part D Appeals			Customer Service Rep	CSR	1-877-352-2583			support@bcbsfl.com
FL	H5431	HEALTHSUN HEALTH PLANS, INC.	01	Local CCP	Part D Appeals	Compliance Officer		de la Llama	Marianela	1-305-234-9292		1-305-234-9275	mari@health-sun.com
FL	H5415	HUMANA HEALTH INSURANCE COMPANY OF FL, INC.	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com
FL	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewling@humana.com
FL	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewling@humana.com
FL	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com
FL	H1036	HUMANA MEDICAL PLAN, INC	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com
FL	H5410	LEON MEDICAL CENTERS HEALTH PLANS, INC	01	Local CCP	Part D Appeals	VP Compliance and Health Services Administration		Henkel	Liz	1-305-631-5323		1-305-553-7227	lizhenkel@leonmedicalcenters.com
FL	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
FL	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
FL	H5420	MEDICA HEALTHCARE PLANS, INC.	01	Local CCP	Part D Appeals			Borges	Alejandro	1-305-460-0690		1-305-460-0613	aborges@medicaplays.com
FL	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrc.com
FL	H5426	METCARE HEALTH PLANS, INC.	01	Local CCP	Part D Appeals	VP of Clinical Affairs		Soltesz	Lucille	1-561-805-8500		1-561-805-8501	lsoltesz@metcare.com
FL	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
FL	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
FL	H5696	PHYSICIANS UNITED PLAN, INC.	01	Local CCP	Part D Appeals			Priceman, MD	Gerald	1-863-293-6354		1-863-293-6103	gpriceman@pupcorp.com



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FL	H1045	PREFERRED CARE PARTNERS INC.	01	Local CCP	Part D Appeals			Sanchez	Gustavo	1-305-670-8440	1231		gsanchez@psohealth.com
FL	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
FL	H5402	QUALITY HEALTH PLANS, INC.	01	Local CCP	Part D Appeals			Khan	Sabiha	1-727-945-8400	102	1-727-945-8434	skhan@qualityhealthplans.com
FL	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
FL	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
FL	H5850	SUMMIT HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Vice President Compliance		Gartner	Darcey	1-800-556-0960		1-954-986-6082	DGartner@summithealthplan.com
FL	H5942	SUNCOAST PHYSICIANS HEALT PLAN, INC.	01	Local CCP	Part D Appeals	Compliance Officer/Medicare Coordinator		Armistead	Janice	1-954-384-8988			jarmistead@suncoastphp.com
FL	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
FL	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
FL	H5417	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	H5440	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	H5532	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	R5287	UNITED HEALTHCARE INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	H1080	UNITED HEALTHCARE OF FL, INC.	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	H9011	UNITED HEALTHCARE OF FLORIDA INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
FL	H5404	UNIVERSAL HEALTH CARE, INC.	01	Local CCP	Part D Appeals	PHARMACY PROGRAM COORDINATOR		KUMAR	PRAVEEN	1-866-690-4842	6504	1-727-822-3556	pkumar@univhc.com
FL	H5429	UNIVERSAL HEALTH CARE, INC.	01	Local CCP	Part D Appeals	Pharmacy Program Coordinator		Kumar	Praveen	1-866-690-4842	6504	1-727-822-3556	pkumar@univhc.com
FL	S4231	UNIVERSAL HEALTH CARE, INC.	10	PDP	Part D Appeals	Pharmacy Program Coordinator	Pharmacy Program Coordinator	Kumar, MG	Praveen	1-866-690-4842	6504	1-727-823-3840	pkumar@univhc.com
FL	H1013	VISTA HEALTHPLAN OF SOUTH FLORIDA, INC.	01	Local CCP	Part D Appeals	Vice President, Compliance		Gartner	Darcey	1-954-965-3118		1-954-986-6082	darcey.gartner@vistahealthplan.com
FL	H1076	VISTA HEALTHPLAN, INC.	01	Local CCP	Part D Appeals	Vice President, Compliance		Gartner	Darcey	1-954-965-3118		1-954-986-6082	darcey.gartner@vistahealthplan.com
FL	H1032	WELL CARE OF FLORIDA, INC.	01	Local CCP	Part D Appeals	Director of Appeals and Grievance		Scott	Matt	1-813-290-6200	1345		Matt.Scott@WellCare.com
FL	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
GA	H1109	AETNA HEALTH INC.(GEORGIA)	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
GA	H1110	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
GA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
GA	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
GA	H5422	BLUE CROSS BLUE SHIELD OF GEORGIA	01	Local CCP	Part D Appeals			Service	Customer	1-866-438-9968			none@none.com
GA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
GA	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
GA	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
GA	H5214	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
GA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
GA	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
GA	H4206	INSTIL HEALTH INSURANCE COMPANY	01	Local CCP	Part D Appeals	Pharmacy Director		Lachuk	Lester	1-803-763-6559		1-803-935-1605	Lester.Lachuk@myinstil.com
GA	S5946	INSTIL HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Lachuk	Lester	1-803-763-6559		1-803-935-1411	Lester.Lachuk@myinstil.com
GA	R5553	INSTIL HEALTH INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Lachuk	Lester	1-803-763-6559		1-803-935-1411	Lester.Lachuk@myinstil.com
GA	H1170	KAISER FOUNDATION HP OF GA, INC.	01	Local CCP	Part D Appeals	Appeals Manager		Jones	Georgette	1-404-364-7009			Georgette.Jones@kp.org
GA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
GA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com



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GA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
GA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
GA	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
GA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
GA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
GA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
GA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
GA	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
GA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
GA	H1108	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
GA	H5598	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
GA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
GA	H1111	UNITED HEALTHCARE OF GEORGIA, INC.	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
GA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
GA	H1112	WELLCARE OF GEORGIA, INC.	01	Local CCP	Part D Appeals	Director of Appeals and Grievance		Scott	Matt	1-813-290-6200	1345		Matt.Scott@wellcare.com
GU	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
HI	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
HI	H5969	ALOHACARE	01	Local CCP	Part D Appeals	Director of Pharmacy		Borja-Barton	Sonny	1-808-375-9648		1-808-973-0726	sborja-barton@alohacarehawaii.org
HI	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
HI	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
HI	H1251	HAWAII MED. SRVC. ASSN.	06	1876 Cost	Part D Appeals	Appeals Coordinator		Dureg	Jeron	1-808-948-6180		1-808-952-7546	Jeron_Dureg@hmsa.com
HI	H1230	KAISER FOUNDATION HP, INC.	01	Local CCP	Part D Appeals	Regional Appeals Manager		Nelson	John	1-808-432-7531		1-808-432-7518	jp.nelson@kp.org
HI	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
HI	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
HI	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
HI	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
HI	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
HI	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
HI	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
HI	H5424	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
HI	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
HI	R3175	UNITED HEALTHCARE INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
HI	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
IA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
IA	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
IA	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
IA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
IA	H1608	COVENTRY HEALTH AND LIFE INS COMPANY	01	Local CCP	Part D Appeals	Quality Improvement Supervisor		Findlay	Jennifer	1-800-470-6352	3326	1-515-327-0612	jfindlay@cvty.com
IA	H1609	COVENTRY HEALTH CARE OF IOWA, INC.	01	Local CCP	Part D Appeals	Quality Improvement Supervisor		Findlay	Jennifer	1-800-470-6352	3326	1-515-327-0612	jfindlay@cvty.com
IA	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
IA	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
IA	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewling@humana.com
IA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewling@humana.com
IA	H4456	JOHN DEERE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Appeals Administrator		Walsh	Darlene	1-800-325-1975		1-800-247-3266	WalshDarleneA@johndeere.com
IA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
IA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
IA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
IA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
IA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
IA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
IA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
IA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
IA	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
IA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
IA	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IA	H2803	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IA	H2802	UNITED HEALTHCARE OF THE MIDLANDS, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
ID	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
ID	H1350	BLUE CROSS OF IDAHO HEALTH SERVICES, INC	01	Local CCP	Part D Appeals	Member Services Manager		Core	Sheri	1-208-395-8200		1-208-387-6811	score@bcidaho.com
ID	H1302	BLUE CROSS OF IDAHO HLTH SERVICES INC	01	Local CCP	Part D Appeals	Medicare Advantage Customer Service		Core	Sheri	1-208-331-8205		1-208-387-6811	score@bcidaho.com
ID	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
ID	S5877	EDUCATORS MUTUAL INSURANCE ASSOCIATION	10	PDP	Part D Appeals	Medco Appealsand Grievances	Medco Appealsand Grievances	Appeals	Medco	1-800-753-2581			NGedge@EducatorsMutual.com
ID	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
ID	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewling@humana.com
ID	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewling@humana.com
ID	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
ID	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com



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STATE CODE	CONTRACT_ID	CONTRACT_NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
ID	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
ID	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
ID	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafco.com
ID	H1304	REGENCE BLUE SHIELD OF IDAHO	01	Local CCP	Part D Appeals	Manager, Regulatory Training & Support Services		Call	Jan	1-503-391-4525		1-503-588-4350	itcall@regence.com
ID	S5916	REGENCE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Regulatory Training & Support Services	Regulatory Training & Support Services	Call	Jan	1-503-391-4525		1-503-588-4350	itcall@regence.com
ID	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
ID	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
ID	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
ID	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
ID	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
ID	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
ID	H1303	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ID	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ID	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ID	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
IL	H1419	AETNA HEALTH OF ILLINOIS, INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
IL	H1420	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
IL	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
IL	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafco.com
IL	H5604	AVETA HEALTH ILLINOIS, INC.	01	Local CCP	Part D Appeals	VP, Medical Management		Eilefsen	Janis	1-708-432-4013		1-708-432-4076	Jan.Fileisen@namm-il.com
IL	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
IL	H5506	COVENTRY HEALTH AND LIFE INS. COMPANY	01	Local CCP	Part D Appeals	Director of Pharmacy		Verzino	Ellen	1-314-506-1931			emverzino@ghp.com
IL	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
IL	H2610	ESSENCE INC.	01	Local CCP	Part D Appeals	Manager, Claims and Customer Service		walter	dawn	1-314-851-3600			dwalter@essehealth.com
IL	H2663	GROUP HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director of Pharmaceutical Services		Verzino	Ellen	1-314-506-1931			EMVerzino@cvty.com
IL	H1416	HARMONY HEALTH PLAN OF ILLINOIS, INC.	01	Local CCP	Part D Appeals	Director, Appeals & Grievances		Scott	Matt	1-813-290-6200	1345		Matt.Scott@WellCare.com
IL	S5715	HCSO INSURANCE SERVICES COMPANY	10	PDP	Part D Appeals	Medicare Operations Specialist	Medicare Operations Specialist	Resseguie	Anne	1-972-766-1605		1-972-766-0342	Anne_Resseguie@bcbsbx.com
IL	H1417	HEALTH ALLIANCE MEDICAL PLANS	01	Local CCP	Part D Appeals	Member Relations Manager		Burr	Debbie	1-217-337-8493		1-217-365-7489	debbie.burr@healthalliance.org
IL	H1463	HEALTH ALLIANCE MEDICAL PLANS	01	Local CCP	Part D Appeals	Member Relations Manager		Burr	Debbie	1-217-337-8493		1-217-365-7489	debbie.burr@healthalliance.org
IL	H1415	HEALTHSPRING, INC.	01	Local CCP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jennferb@myhealthspring.com
IL	S5578	HEALTHSPRING, INC.	10	PDP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jennferb@myhealthspring.com
IL	H1406	HUMANA HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com
IL	H1407	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewling@humana.com
IL	H1418	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com
IL	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewling@humana.com
IL	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewling@humana.com
IL	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewling@humana.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
IL	H4456	JOHN DEERE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Appeals Administrator		Walsh	Darlene	1-800-325-1975		1-800-247-3256	WalshDarleneA@johndeere.com
IL	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
IL	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
IL	H2667	MERCY HEALTH PLANS OF MISSOURI INC.	01	Local CCP	Part D Appeals	Corporate Appeals Coordinator		Hosack	Karen	1-314-214-8047		1-314-214-8101	khosack@mhp_mercy.net
IL	H1468	OSF HEALTHPLANS, INC.	01	Local CCP	Part D Appeals	Director of Medicare Programs		Flippin	Tara	1-309-677-8347		1-309-677-8354	tara.flippin@osfhealthcare.org
IL	H5525	OSF HEALTHPLANS, INC.	01	Local CCP	Part D Appeals	Director of Medicare Programs		Flippin	Tara	1-309-677-8347		1-309-677-8354	tara.flippin@osfhealthcare.org
IL	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
IL	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
IL	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
IL	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
IL	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
IL	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
IL	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
IL	H5507	UNITED HEALTHCARE INS. COMPANY, INC.	01	Local CCP	Part D Appeals			Grievance	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IL	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IL	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IL	H2654	UNITED HEALTHCARE OF THE MIDWEST, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IL	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
IN	H5508	ADVANTAGE HEALTH SOLUTIONS, INC.	01	Local CCP	Part D Appeals	Grievance Coordinator		Kendall	JaNell	1-317-573-7939			ikendall@advantageplan.com
IN	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
IN	H1511	ANTHEM INSURANCE COMPANIES, INC.	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
IN	H1607	ANTHEM INSURANCE COMPANIES, INC.	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
IN	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
IN	R5941	ANTHEM INSURANCE COMPANIES, INC.	11	Regional CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
IN	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
IN	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			ionesan@fhsc.com
IN	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmcaseworkcommunication@fhsc.com
IN	H1510	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
IN	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			lewing@humana.com
IN	H1806	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
IN	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
IN	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
IN	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
IN	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
IN	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
IN	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
IN	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com



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STATE CODE	CONTRACT_ID	CONTRACT_NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
IN	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
IN	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
IN	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
IN	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
IN	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
IN	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
IN	H1509	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IN	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IN	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
IN	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
KS	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
KS	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
KS	H5509	COVENTRY HEALTH AND LIFE INS. COMPANY	01	Local CCP	Part D Appeals	Manager, Medicare Compliance		Howard-King	Gail	1-816-460-4003		1-816-460-4429	gdking@cvty.com
KS	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
KS	H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	01	Local CCP	Part D Appeals	Manager, Medicare Compliance		Howard-King	Gail	1-816-460-4003		1-816-460-4429	gdking@cvty.com
KS	H2649	HUMANA HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
KS	H1716	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
KS	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
KS	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
KS	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
KS	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
KS	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
KS	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
KS	S5726	ONE NATION INSURANCE COMPANY	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
KS	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
KS	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
KS	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
KS	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
KS	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
KS	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
KS	H1717	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
KS	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
KS	H1714	VIA CHRISTI OUTREACH PGRM. ELDERS, INC	08	National PACE	Part D Appeals	Accountant		Stallbaumer	Tracy	1-316-858-1111	131		tracy_stallbaumer@via-christi.org
KS	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
KY	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com



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KY	H1849	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
KY	H5530	ANTHEM HEALTH PLANS OF KENTUCKY, INC.	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
KY	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
KY	R5941	ANTHEM INSURANCE COMPANIES, INC.	11	Regional CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
KY	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
KY	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonesan@fhsc.com
KY	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
KY	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewing@humana.com
KY	H1806	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
KY	H3619	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
KY	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
KY	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
KY	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
KY	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
KY	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
KY	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
KY	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
KY	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
KY	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
KY	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
KY	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
KY	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
KY	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
KY	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
KY	H1807	UNIVERSITY HEALTH CARE, INC.	01	Local CCP	Part D Appeals	Manager, Passport Advantage Compliance		Smith	Sarah	1-502-585-8228			sarah.smith@amerhealthmercy.org
KY	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
LA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
LA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
LA	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
LA	H1906	HUMANA HEALTH BENEFIT PLAN OF LA, INC.	04	PFFS	Part D Appeals	Government Operations Compliance/G&A		Ewing	Joy	1-502-580-1000	4583		jewing@humana.com
LA	H1951	HUMANA HEALTH BENEFIT PLAN OF LOUISIANA INC	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
LA	H1905	HUMANA HLTH BENEFIT PLN OF LOUISIANA	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
LA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
LA	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com



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LA	S5937	LOUISIANA HEALTH SERVICE & INDEMNITY COMPANY	10	PDP	Part D Appeals	Medicare Part D Pharmacy Manager	Medicare Part D Pharmacy Manager	McLean	Gionne	1-800-344-3405	23730	1-877-852-4070	gionne.mclean@bcbsla.com
LA	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
LA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
LA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
LA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
LA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
LA	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
LA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
LA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
LA	H1961	TENET CHOICES, INC.	01	Local CCP	Part D Appeals	Director of Pharmacy		Bayham	Alan	1-504-461-9800			alan.bayham@tenethealth.com
LA	H5501	TENET CHOICES, INC.	01	Local CCP	Part D Appeals	Director of Pharmacy		Bayham	Alan	1-504-461-9800			alan.bayham@tenethealth.com
LA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
LA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
LA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
LA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
LA	H1903	WELLCARE OF LOUISIANA, INC.	01	Local CCP	Part D Appeals	Director, Grievance & Appeals		Scott	Matt	1-813-290-6200	1345		Matt.Scott@WellCare.com
MA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SheroP@aetna.com
MA	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
MA	H2261	BLUE CROSS & BLUE SHIELD OF MA HMO BLUE, INC.	01	Local CCP	Part D Appeals	Enrollment Team Leader		Langille	Maureen	1-617-246-8588		1-617-246-8505	maureen.langille@bcbsma.com
MA	H2230	BLUE CROSS AND BLUE SHIELD OF MA HMO BLUE, INC.	01	Local CCP	Part D Appeals	Enrollment Team Leader		Langille	Maureen	1-617-246-8588			maureen.langille@bcbsma.com
MA	S2893	CENTRAL NEW ENGLAND JOINT ENTERPRISE	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
MA	H5838	COMMONWEALTH CARE ALLIANCE	01	Local CCP	Part D Appeals			Levinson	Jan	1-617-426-0600		1-617-426-1311	jlevinson@commonwealthcare.org
MA	H2225	COMMONWEALTH CARE ALLIANCE, INC.	05	Demo	Part D Appeals			Levinson	Jan	1-617-426-0600	222		jlevinson@commonwealthcare.org
MA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
MA	H2222	ELDER SERVICE PLAN OF THE NORTH SHORE	08	National PACE	Part D Appeals			NA	NA	1-123-412-3412			lleblanc@pacenorthshore.org
MA	H2221	ELDER SRVC PLN/CAMBRIDGE HEALTH ALLIANCE	08	National PACE	Part D Appeals	Financial Analyst		Caruso	Dolores	1-781-306-8671		1-781-306-8660	dcaruso@challiance.org
MA	H2223	ELDER SVC PLN/E BOSTON HEALTH CENTER	08	National PACE	Part D Appeals	ESP Medical Director		Pedulla	James	1-617-569-5800			pedulla@ebnhc.org
MA	H2219	FALLON COMMUNITY HEALTH PLAN	08	National PACE	Part D Appeals	Director of Provider & Member Services		Ferro	Margo	1-800-868-5200			margo.ferro@fchp.org
MA	H2411	FALLON COMMUNITY HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director of Provider & Member Services		Ferro	Margo	1-800-868-5200			margo.ferro@fchp.org
MA	H9001	FALLON COMMUNITY HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director of Provider & Member Services		Ferro	Margo	1-800-868-5200			margo.ferro@fchp.org
MA	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
MA	H2218	HARBOR HEALTH SERVICES	08	National PACE	Part D Appeals	Financial Supervisor		Malone	James	1-617-296-5100		1-617-296-5610	jmalone@hhsi.us
MA	H2206	HARVARD PILGRIM HEALTH CARE	01	Local CCP	Part D Appeals	Manager, Member Appeals		Pink	Janet	1-617-509-8626		1-617-509-1050	Janet_Pink@HarvardPilgrim.org
MA	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
MA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
MA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
MA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
MA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
MA	H2224	SENIOR WHOLE HEALTH, LLC	05	Demo	Part D Appeals	VP, Operations and Finance		Stein	Marcia	1-617-494-5353	6317	1-617-494-5599	mstein@seniorwholehealth.com
MA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
MA	H2229	TUFTS ASSOCIATED HMO, INC.	01	Local CCP	Part D Appeals	Appeals and Grievances Supervisor		York	William	1-888-880-8699	4248		william_york@tufts-health.com
MA	H2256	TUFTS ASSOCIATED HMO, INC.	01	Local CCP	Part D Appeals	Appeals & Grievances Supervisor		York	William	1-888-880-8699	4248		william_york@tufts-health.com
MA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
MA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MA	H2226	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MA	H2228	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MA	H5754	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MA	H2220	UPHAMS CORNER HEALTH COMMITTEE, INC.	08	National PACE	Part D Appeals	Operations Manager		Trivedi	Jagdeep	1-617-288-0970	11	1-617-474-0757	jtrivedi@partners.org
MA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
MD	H2112	AETNA HEALTH INC. (MARYLAND)	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
MD	H5510	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
MD	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
MD	R5595	AETNA LIFE INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
MD	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MD	H5665	CARE IMPROVEMENT ASSOCIATES OF MARYLAND	01	Local CCP	Part D Appeals			Mouchlis	Lori	1-410-735-8702			lmouchlis@xlhealth.com
MD	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
MD	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
MD	H2108	ELDER HEALTH MARYLAND HMO, INC.	01	Local CCP	Part D Appeals	VP, Development		Rim	Tom	1-443-224-4785		1-410-864-4467	Tom.Rim@ElderHealth.com
MD	S5822	ELDER HEALTH MARYLAND HMO, INC.	10	PDP	Part D Appeals	VP of Development	VP of Development	Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
MD	S5766	FIRST CARE, INC.	10	PDP	Part D Appeals	Member Services	Member Services	Health Systems	Argus	1-800-693-1434			cms.partd@argushealth.com
MD	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
MD	H2109	HOPKINS ELDERPLUS	08	National PACE	Part D Appeals	Director		Armocost	Karen	1-410-550-7044		1-410-550-7045	karmaco@jhmi.edu
MD	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
MD	H2150	KAISER FNDN HP OF THE MID-ATLANTIC STS	06	1876 Cost	Part D Appeals	Medicare Contract Compliance Manager		West	Nan	1-301-816-5798		1-301-816-7275	nan.m.west@kp.org
MD	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MD	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
MD	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com



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MD	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MD	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
MD	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
MD	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
MD	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MD	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
MD	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
MD	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MD	H2111	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MD	H5652	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MD	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MD	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
ME	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
ME	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
ME	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
ME	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
ME	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			ljonasan@fhsc.com
ME	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
ME	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrcare.com
ME	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
ME	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrc.com
ME	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
ME	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
ME	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
ME	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
ME	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
ME	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
ME	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
ME	H2001	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ME	H2003	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ME	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ME	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
MI	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com



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MI	H2322	ALLIANCE HEALTH AND LIFE INSURANCE, CO	01	Local CCP	Part D Appeals	Director, Client ServicesOperations		Girty	Jeanette	1-313-664-8052		1-313-664-8433	lgirty@hap.org	
MI	H5883	BLUE CARE NETWORK OF MICHIGAN	01	Local CCP	Part D Appeals			MedImpact	MedImpact	1-800-788-2949			customerservice@medimpact.com	
MI	H2319	BLUE CROSS BLUE SHIELD OF MICHIGAN	04	PFFS	Part D Appeals			Amateis	Suzanne	1-800-545-7100			samateis@bcbsm.com	
MI	S5584	BLUE CROSS BLUE SHIELD OF MICHIGAN	10	PDP	Part D Appeals	Technician Federal Programs Business Unit		Technician Federal Programs Business Unit	Amateis	Suzanne	1-800-545-7100		samateis@bcbsm.com	
MI	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com	
MI	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com	
MI	H2323	FIDELIS SECURECARE OF MICHIGAN	01	Local CCP	Part D Appeals	Director of Health Services		Dozier	Christi	1-734-223-0255		1-734-779-1856	christi.dozier@fidelissc.com	
MI	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonesan@fhsc.com	
MI	H2312	HEALTH ALLIANCE PLAN OF MICHIGAN	01	Local CCP	Part D Appeals	Director, Client ServicesOperations		Girty	Jeanette	1-313-664-8052		1-313-664-8433	lgirty@hap.org	
MI	H2354	HEALTHPLUS OF MICHIGAN	01	Local CCP	Part D Appeals	Member Satisfaction Coordinator		Madden	Debbie	1-810-230-2163		1-810-733-1947	dmadden@healthplus.org	
MI	H2318	HENRY FORD HEALTH SYSTEM	08	National PACE	Part D Appeals	Executive Director		Simowski	Michael	1-313-653-2230			msimsow1@fhhs.org	
MI	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com	
MI	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com	
MI	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com	
MI	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations		Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
MI	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations		VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
MI	H5685	MIDWEST HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Sr. Director of Health Services		anderson	ellen	1-313-586-6033		1-313-586-6045	eanderson@midwesthealthplan.com	
MI	H5926	MOLINA HEALTHCARE OF MICHIGAN	01	Local CCP	Part D Appeals	Appeal and Grievance Coordinator		Sanjak	Rana	1-888-898-7968	15555	1-248-925-1765	rana.sanjak@molinahealthcare.com	
MI	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department		Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MI	H3653	PARAMOUNT CARE, INC	01	Local CCP	Part D Appeals	Director of Member Services		Eichenberg	Karen	1-419-887-2525			karen.eichenberg@promedica.org	
MI	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com	
MI	H2320	PRIORITY HEALTH	01	Local CCP	Part D Appeals	Lead Grievance and Appeals Coordinator		Joling	Pamela	1-877-954-1035			Pamela.Joling@PriorityHealth.com	
MI	S5857	PRIORITY HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Lead Grievance and Appeals Coordinator		Lead Grievance and Appeals Coordinator	Joling	Pamela	1-877-954-1035			pamela.joling@priorityhealth.com
MI	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development		Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
MI	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations		Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MI	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs		VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
MI	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com	
MI	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com	
MI	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals		Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MI	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com	
MI	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals		Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
MN	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			Sherrodp@aetna.com	
MN	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com	
MN	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com	
MN	H2425	BLUE PLUS	05	Demo	Part D Appeals	Director - Consumer Service Center		Dopson	Karen	1-651-662-6519		1-651-662-6519	Karen_B_Dopson@bluecrossmn.com	
MN	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com	
MN	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com	



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MN	H2424	FIRST PLAN OF MINNESOTA	05	Demo	Part D Appeals			Nguyen	Marie	1-651-286-4206			mnguyen@primetherapeutics.com
MN	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
MN	H9005	GROUP HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Pharmacy Administrator		Schneider	Theresa	1-952-883-5813		1-952-883-5875	theresa.j.schneider@healthpartners.com
MN	H2422	HEALTHPARTNERS	05	Demo	Part D Appeals	Pharmacy Benefit Manager		Schneider	Theresa	1-952-967-5870			theresa.j.schneider@healthpartners.com
MN	H2462	HEALTHPARTNERS	06	1876 Cost	Part D Appeals	Pharmacy Administrator		Schneider	Theresa	1-952-883-5813		1-952-883-5875	theresa.j.schneider@healthpartners.com
MN	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
MN	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
MN	H2417	ITASCA MEDICAL CARE	05	Demo	Part D Appeals	QU/UR RN		Ruesink	Brenda	1-218-327-5519		1-218-327-5545	brenda.ruesink@co.itasca.mn.us
MN	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
MN	H2458	MEDICA	05	Demo	Part D Appeals			Leung	Laurie	1-952-992-3680			laurie.leung@medica.com
MN	H2410	MEDICA HEALTH PLAN	04	PFFS	Part D Appeals			Leung	Laurie	1-952-992-3680		1-952-992-3660	laurie.leung@medica.com
MN	H2450	MEDICA INSURANCE COMPANY	06	1876 Cost	Part D Appeals			Leung	Laurie	1-952-992-3680			laurie.leung@medica.com
MN	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
MN	H2457	METROPOLITAN HEALTH PLAN	05	Demo	Part D Appeals	Complaints and Grievances		Harper	Debra	1-612-347-3352		1-612-904-4264	debra.harper@co.hennepin.mn.us
MN	H5750	METROPOLITAN HEALTH PLAN	01	Local CCP	Part D Appeals	COMPLAINTS & GRIEVANCES		HARPER	DEBRA	1-612-347-3352		1-612-904-4264	DEBRA.HARPER@CO.HENNEPIN.MN.US
MN	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MN	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MN	H2416	PRIMEWEST HEALTH SYSTEM	05	Demo	Part D Appeals	Complaints and Grievances		Harper	Debra	1-612-347-3352		1-612-904-4264	debra.harper@co.hennepin.mn.us
MN	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
MN	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MN	H2419	SOUTH COUNTRY HEALTH ALLIANCE	05	Demo	Part D Appeals			Brandt	Marian	1-507-444-7771			mbrandt@mnscha.org
MN	H5703	SOUTH COUNTRY HEALTH ALLIANCE	01	Local CCP	Part D Appeals			Brandt	Marian	1-507-444-7771			mbrandt@mnscha.org
MN	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
MN	H2407	UCARE MINNESOTA	05	Demo	Part D Appeals	Complaints, Appeals and Grievances Manager		Richter	Cindy	1-612-676-3656		1-612-676-6501	MAPDP@ucare.org
MN	H2456	UCARE MINNESOTA	05	Demo	Part D Appeals	Complaints, Appeals and Grievances Manager		Richter	Cindy	1-612-676-3656		1-612-676-6501	MAPDP@ucare.org
MN	H2459	UCARE MINNESOTA	01	Local CCP	Part D Appeals	Complaints, Appeals and Grievances Manager		Richter	Cindy	1-612-676-3656		1-612-676-6501	MAPDP@ucare.org
MN	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
MN	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
MN	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MN	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MN	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
MO	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
MO	H2609	ALEXIAN BROTHERS COMMUNITY SERVICES	08	National PACE	Part D Appeals	Chief Executive Officer		Fabbre	Deno	1-314-771-5800	127	1-314-771-7830	dfabbre@alexianbrothers.net
MO	S5817	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
MO	H5506	COVENTRY HEALTH AND LIFE INS. COMPANY	01	Local CCP	Part D Appeals	Director of Pharmacy		Verzino	Ellen	1-314-506-1931			emverzino@ghp.com
MO	H5509	COVENTRY HEALTH AND LIFE INS. COMPANY	01	Local CCP	Part D Appeals	Manager, Medicare Compliance		Howard-King	Gail	1-816-460-4003		1-816-460-4429	gdking@cvty.com
MO	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
MO	H2672	COVENTRY HEALTH CARE OF KANSAS, INC.	01	Local CCP	Part D Appeals	Manager, Medicare Compliance		Howard-King	Gail	1-816-460-4003		1-816-460-4429	gdking@cvty.com
MO	H2610	ESSENCE INC.	01	Local CCP	Part D Appeals	Manager, Claims and Customer Service		walter	dawn	1-314-851-3600			dwalter@essehealth.com
MO	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonasan@fhsc.com
MO	H2663	GROUP HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director of Pharmaceutical Services		Verzino	Ellen	1-314-506-1931			ELVVerzino@cvty.com
MO	H2613	HEALTHY ALLIANCE LIFE INS COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-844-5530			none@none.com



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MO	H2649	HUMANA HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
MO	H1716	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
MO	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			lewing@humana.com
MO	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
MO	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
MO	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MO	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
MO	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
MO	H2667	MERCY HEALTH PLANS OF MISSOURI INC.	01	Local CCP	Part D Appeals	Corporate Appeals Coordinator		Hosack	Karen	1-314-214-8047		1-314-214-8101	khosack@mhp.mercy.net
MO	S5726	ONE NATION INSURANCE COMPANY	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
MO	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MO	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MO	H2611	PREMIER HEALTH INSURANCE COMPANY, INC.	01	Local CCP	Part D Appeals	Corporate Appeals Coordinator		Hosack	Karen	1-314-214-8047		1-314-214-8101	khosack@mhp.mercy.net
MO	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MO	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
MO	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
MO	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MO	H5507	UNITED HEALTHCARE INS. COMPANY, INC.	01	Local CCP	Part D Appeals			Grievance	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MO	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MO	H2654	UNITED HEALTHCARE OF THE MIDWEST, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MO	S5967	WELL CARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
MP	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MS	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			Sherrodp@aetna.com
MS	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
MS	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
MS	H4407	HEALTHSPRING, INC.	01	Local CCP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jenniferb@myhealthspring.com
MS	S5815	HEALTHSPRING, INC.	10	PDP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jenniferb@myhealthspring.com
MS	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			lewing@humana.com
MS	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
MS	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
MS	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MS	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
MS	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
MS	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MS	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com



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MS	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MS	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
MS	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
MS	S5755	UNITED AMERICAN INSURANCE COMPANY UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MS	S5820	UNITED AMERICAN INSURANCE COMPANY UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MS	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
MT	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
MT	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
MT	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
MT	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
MT	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
MT	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
MT	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
MT	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
MT	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
MT	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
MT	H2701	NEW WEST HEALTH SERVICES	01	Local CCP	Part D Appeals	Customer Service Manager		Franklin	Bonnie	1-406-751-3333		1-406-257-2600	bfrankl@nwhp.com
MT	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
MT	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
MT	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
MT	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
MT	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
MT	H5839	STERLING LIFE INSURANCE COMPANY (MT)	04	PFFS	Part D Appeals	VP Compliance & Regulatory Affairs		Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
MT	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
MT	S5755	UNITED AMERICAN INSURANCE COMPANY UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
MT	S5820	UNITED AMERICAN INSURANCE COMPANY UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
MT	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NC	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
NC	S5540	BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Director, Medicare + Choice Operations	Director, Medicare + Choice Operations	Crump	Janet	1-336-201-4461			Janet.Crump@partnershealth.com
NC	S5617	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NC	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
NC	H5575	FIDELIS SECURECARE OF NORTH CAROLINA	01	Local CCP	Part D Appeals			Rifat	Robi	1-615-210-0225		1-847-517-1085	robi.rifat@fidelissc.com
NC	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
NC	H3405	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
NC	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com



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NC	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
NC	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
NC	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NC	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NC	H3449	PARTNERS NATIONAL HEALTH PLANS OF NC, INC.	01	Local CCP	Part D Appeals	Director, Medicare Advantage Operations		Crump	Janet	1-336-201-4461			janet.crump@partnershealth.com
NC	H3404	PARTNERS NATL HEALTH PLANS OF NC INC	01	Local CCP	Part D Appeals	Director Medicare Advantage Operations		Crump	Janet	1-336-201-4461			Janet.Crump@partnershealth.com
NC	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
NC	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
NC	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NC	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
NC	S5960	UNICARE	10	PDP	Part D Appeals		Service	Customer		1-800-928-6201			none@none.com
NC	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals		Service	Customer		1-888-445-8916			none@none.com
NC	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NC	H5516	UNITED HEALTHCARE INS. COMPANY, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NC	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NC	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NC	H3456	UNITED HEALTHCARE OF NORTH CAROLINA	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NC	S5967	WELL CARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
ND	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
ND	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
ND	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
ND	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
ND	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
ND	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
ND	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			lewing@humana.com
ND	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
ND	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
ND	H2410	MEDICA HEALTH PLAN	04	PFFS	Part D Appeals			Leung	Laurie	1-952-992-3680		1-952-992-3660	laurie.leung@medica.com
ND	H2450	MEDICA INSURANCE COMPANY	06	1876 Cost	Part D Appeals			Leung	Laurie	1-952-992-3680			laurie.leung@medica.com
ND	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
ND	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
ND	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
ND	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
ND	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com



**PART D APPEALS CONTACTS BY STATE OF CONTRACTOR OPERATION
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STATE CODE	CONTRACT_ID	CONTRACT_NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
ND	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
ND	S5960	UNICARE	10	PDP	Part D Appeals		Service	Customer		1-800-928-6201			none@none.com
ND	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
ND	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
ND	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NE	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			ShierodP@aetna.com
NE	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
NE	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
NE	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NE	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
NE	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
NE	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewing@humana.com
NE	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
NE	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
NE	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NE	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NE	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NE	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
NE	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NE	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
NE	S5960	UNICARE	10	PDP	Part D Appeals		Service	Customer		1-800-928-6201			none@none.com
NE	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals		Service	Customer		1-888-445-8916			none@none.com
NE	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NE	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NE	H2803	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NE	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NE	H2802	UNITED HEALTHCARE OF THE MIDLANDS, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NE	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NH	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			ShierodP@aetna.com
NH	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NH	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
NH	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NH	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonasan@fhsc.com
NH	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
NH	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
NH	H2204	HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND	01	Local CCP	Part D Appeals	Manager, Member Appeals		Pink	Janet	1-617-509-8626		1-617-509-1050	Janet_Pink@HarvardPilgrim.org



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NH	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
NH	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NH	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NH	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NH	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
NH	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NH	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
NH	S5960	UNICARE	10	PDP	Part D Appeals		Service	Customer	Customer	1-800-928-6201			none@none.com
NH	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NH	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals		and Grievance Dept	Appeals	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NH	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NJ	H3152	AETNA HEALTH, INC.	01	Local CCP	Part D Appeals		Appeals	Part D	Part D	1-877-235-3755			SherrodP@aetna.com
NJ	H5512	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals		Appeals	Part D	Part D	1-877-235-3755			SherrodP@aetna.com
NJ	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals		Appeals	Part D	Part D	1-877-235-3755			SherrodP@aetna.com
NJ	R5595	AETNA LIFE INSURANCE COMPANY	11	Regional CCP	Part D Appeals		Appeals	Part D	Part D	1-877-235-3755			SherrodP@aetna.com
NJ	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NJ	H3164	AMERICHOICE OF NEW JERSEY, INC	01	Local CCP	Part D Appeals		Fallik	Bruce	Bruce	1-714-825-3712		1-714-825-3809	Bruce.Fallik@rxsol.com
NJ	H3156	AMERHEALTH HMO, INC	01	Local CCP	Part D Appeals		Tate	Charlita	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
NJ	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NJ	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonesan@fhsc.com
NJ	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
NJ	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
NJ	H3154	HORIZON HEALTHCARE OF NEW JERSEY, INC.	01	Local CCP	Part D Appeals	Manager		Kolker	Mary Lynn	1-480-391-4709		1-866-884-9475	marylynn.kolker@caremark.com
NJ	S5993	HORIZON HEALTHCARE SERVICES DBA HORIZON BCBS NJ	10	PDP	Part D Appeals	Manager	Manager	Kolker	Mary Lynn	1-480-391-4709		1-866-884-9475	marylynn.kolker@caremark.com
NJ	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
NJ	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
NJ	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NJ	H3107	OXFORD HEALTH PLANS (NJ), INC.	01	Local CCP	Part D Appeals			Medicare Appeals&Gri	Oxford	1-800-253-4639			OMA_AppealsandGrievances@oxhp.com
NJ	H3113	OXFORD HEALTH PLANS OF NEW JERSEY, INC	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NJ	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NJ	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NJ	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
NJ	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NJ	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com



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NJ	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
NJ	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NJ	H5918	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NJ	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NJ	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NM	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com
NM	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NM	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
NM	H3208	HCSC INSURANCE SERVICES COMPANY	01	Local CCP	Part D Appeals	Medicare Operations Specialist		Resseguie	Anne	1-972-766-1605		1-972-766-0342	Anne_Resseguie@bcbstx.com
NM	S5715	HCSC INSURANCE SERVICES COMPANY	10	PDP	Part D Appeals	Medicare Operations Specialist	Medicare Operations Specialist	Resseguie	Anne	1-972-766-1605		1-972-766-0342	Anne_Resseguie@bcbstx.com
NM	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
NM	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
NM	H3251	LOVELACE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Manager appeals & Grievances		Sperry	Timothy	1-505-232-1745		1-505-262-7307	timothy.sperry@ardenthealth.com
NM	H3207	LOVELACE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Manager Appeals & Grievances		Sperry	Timothy	1-505-232-1745		1-505-262-7307	timothy.sperry@ardenthealth.com
NM	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NM	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
NM	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NM	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NM	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NM	H3204	PRESBYTERIAN HEALTH PLAN	01	Local CCP	Part D Appeals	Manager of Appeals and Grievances		Pohl	Kim	1-505-923-5589			kpohl@phs.org
NM	H3206	PRESBYTERIAN INSURANCE COMPANY, INC.	01	Local CCP	Part D Appeals	Manager of Appeals and Grievances		Pohl	Kim	1-505-923-5589			kpohl@phs.org
NM	S5902	PRESBYTERIAN INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager of Appeals and Grievances	Manager of Appeals and Grievances	Pohl	Kim	1-505-923-5589			kpohl@phs.org
NM	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
NM	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NM	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
NM	H5213	TOTAL COMMUNITY CARE, L.L.C.	08	National PACE	Part D Appeals	QI Manager		Steinmetz	Toni	1-505-924-2602		1-505-924-2605	tsteinmetz@tcc-llc.org
NM	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
NM	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NM	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NM	H3209	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NM	H4522	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NM	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NM	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NV	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrrodP@aetna.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
NV	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
NV	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NV	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
NV	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
NV	H2931	HEALTH PLAN OF NEVADA, INC.	01	Local CCP	Part D Appeals	Manager, Government Programs/Member Services		Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
NV	H2961	HEALTH PLAN OF NEVADA, INC.	05	Demo	Part D Appeals	Manager, Government Programs/Member Services		Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
NV	H2906	HOMETOWN HEALTH PLAN	01	Local CCP	Part D Appeals	Director of Customer Services		Boyce	Martha	1-775-982-3239		1-775-982-3741	mboyce@hometownhealth.com
NV	H2960	HOMETOWN HEALTH PLAN	01	Local CCP	Part D Appeals	Director, Customer Services		Boyce	Martha	1-775-982-3239			mboyce@hometownhealth.com
NV	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
NV	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
NV	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NV	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
NV	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NV	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NV	H2949	PACIFICARE OF NEVADA, INC	01	Local CCP	Part D Appeals	Appeals and Grievance	Prescription Solns	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NV	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NV	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
NV	H2905	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	01	Local CCP	Part D Appeals	Manager, Government Programs/Member Services		Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
NV	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
NV	R5674	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	11	Regional CCP	Part D Appeals	Manager, Government Programs/Member Services		Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
NV	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NV	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
NV	S5960	UNICARE	10	PDP	Part D Appeals		Service		Customer	1-800-928-6201			none@none.com
NV	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NV	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NV	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NY	H3312	AETNA HEALTH INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
NY	H5531	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
NY	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
NY	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
NY	H3387	AMERICHoice OF NEW YORK, INC	01	Local CCP	Part D Appeals			Fallik	Bruce	1-714-825-3712			Bruce.Fallik@rxsol.com
NY	S0197	CAMBRIDGE LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunication@fhsc.com
NY	S5569	CAMBRIDGE LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
NY	H3388	CAPITAL DISTRICT PHYSICIANS' HP, INC.	01	Local CCP	Part D Appeals	Manager Quality Review & Member Appeals		Hildreth	Melanie	1-518-641-3260		1-518-641-3203	MHILDRET@cdphp.com
NY	H3329	COMPREHENSIVE CARE MANAGEMENT CORP.	08	National PACE	Part D Appeals			Murray	Virginia	1-718-652-1151			vmurray@bethabe.org
NY	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
NY	H3347	ELDERPLAN, INC.	01	Local CCP	Part D Appeals	Director, Regulatory Compliance		Fong	Jenny	1-718-491-7163			lfong@mhhs.org



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NY	H9101	ELDERPLAN, INC. - SHMO	05	Demo	Part D Appeals	Medical Director		Tahlor	Paul	1-718-921-7992			ptahlor@mjhhs.org
NY	H3342	EMPIRE HEALTHCHOICE ASSURANCE, INC.	01	Local CCP	Part D Appeals	Director of Pharmacy		Dennis	James	1-845-695-4106		1-845-695-3579	james.dennis@empireblue.com
NY	H3370	EMPIRE HEALTHCHOICE HMO, INC.	01	Local CCP	Part D Appeals	Director of Pharmacy		Dennis	James	1-845-695-4106			james.dennis@empireblue.com
NY	S3521	EXCELLUS HEALTH PLAN, INC	10	PDP	Part D Appeals	Director, Medicare Operations	Director, Medicare Operations	Lubanski	Mary Agnes	1-716-857-6267		1-716-847-1257	mary.agnes.lubanski@univerahealthcare.com
NY	H3304	EXCELLUS HEALTH PLAN, INC.	06	1876 Cost	Part D Appeals	V.P Corporate Compliance		Flack	Julie	1-315-671-7063			Julie.Flack@excellus.com
NY	H3335	EXCELLUS HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director, Medicare Operations		Lubanski	Mary Agnes	1-716-857-6267		1-716-847-1257	mary.agnes.lubanski@univerahealthcare.com
NY	H3351	EXCELLUS HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director, Medicare Operations		Lubanski	Mary Agnes	1-716-857-6267		1-716-847-1257	mary.agnes.lubanski@univerahealthcare.com
NY	H3356	EXCELLUS HEALTH PLAN, INC.	06	1876 Cost	Part D Appeals	Director, Medicare Operations		Lubanski	Mary Agnes	1-716-857-6267		1-716-847-1257	mary.agnes.lubanski@univerahealthcare.com
NY	S5580	FIRST UNITED AMERICAN LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals and Exceptions	Appeals and Exceptions	Exceptions	Appeals	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
NY	H3340	GROUP HEALTH INCORPORATED	01	Local CCP	Part D Appeals	Manager, Appeals and Grievances		Martino	Jennifer	1-845-340-2277			martino@ghihmo.com
NY	H5528	GROUP HEALTH INCORPORATED	01	Local CCP	Part D Appeals			Martino	Jennifer	1-845-340-2277			martino@ghihmo.com
NY	S5966	GROUP HEALTH INCORPORATED	10	PDP	Part D Appeals	extension 373022	extension 373022	Coordinator	ESIAppeals	1-800-344-3405		1-877-852-4070	ghiaappeals@missing
NY	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
NY	H3366	HEALTH NET OF NY	01	Local CCP	Part D Appeals	Manager Appeals and Grievances		Esposito	Paula	1-203-225-8354		1-203-225-4022	Paula.D.Esposito@healthnet.com
NY	H5526	HEALTHNOW NEW YORK, INC.	01	Local CCP	Part D Appeals			Villano	Lauren	1-807-766-3023			Villano.Lauren@HealthNow.org
NY	S5585	HEALTHNOW NEW YORK, INC.	10	PDP	Part D Appeals			Villano	Lauren	1-807-766-3023			villano.lauren@HealthNow.org
NY	H3384	HEALTHNOWBLUE CROSS BLUE SHIELD OF WESTERN	01	Local CCP	Part D Appeals	Manager of Appeals and Grievances		Villano	Lauren	1-607-766-3023			villano.lauren@HealthNow.org
NY	S5741	HIP HEALTH PLAN OF NEW YORK	10	PDP	Part D Appeals			McRae	Pansy	1-646-447-6099			pmcrae@hipusa.com
NY	H3345	HIP INSURANCE COMPANY OF NEW YORK	01	Local CCP	Part D Appeals	Director of Clinical Programs		Aral	Jasmine	1-646-447-7186			jaral@hipusa.com
NY	H3330	HIP OF GREATER NEW YORK	01	Local CCP	Part D Appeals			McRae	Pansy	1-646-447-6099			pmcrae@hipusa.com
NY	S5552	HUMANA INSURANCE COMPANY OF NEW YORK	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			ewing@humana.com
NY	H3362	INDEPENDENT HEALTH ASSOC.	01	Local CCP	Part D Appeals	Product Admin, Medicare		Dunne	Carleen	1-716-635-7865		1-716-250-7197	cdunne@independenthealth.com
NY	H3344	INDEPENDENT HLTH BENEFITS CORPORATION	01	Local CCP	Part D Appeals	Product Admin, Medicare Operations		Dunne	Carleen	1-716-635-7668		1-716-631-1038	cdunne@independenthealth.com
NY	H3331	INDEPENDENT LIVING FOR SENIORS	08	National PACE	Part D Appeals	Clinical Quality Representative		Affronti	Jennifer	1-585-922-2831		1-585-922-2884	jennifer.affronti@viahealth.org
NY	H3321	INDEPENDENT LIVING SRVCS OF CENTRAL NY	08	National PACE	Part D Appeals			Handzel	Donna	1-315-452-5800	223		handdo@lorettosystem.org
NY	H3337	LIBERTY HEALTH ADVANTAGE, INC	01	Local CCP	Part D Appeals	Vice President Clinical Programs		Schoening	Shellie	1-800-546-5677	32	1-800-458-1646	schoening@pti-nps.com
NY	H5514	MANAGED HEALTH INC.	01	Local CCP	Part D Appeals	Director, Ancillary Services		Furletti	Scott	1-212-801-1505			sfurletti@healthfirst.org
NY	H3359	MANAGED HEALTH, INC.	01	Local CCP	Part D Appeals	Director, Ancillary Services		Furletti	Scott	1-212-801-1505			Sfurletti@healthfirst.org
NY	S5983	MEDCO CONTAINMENT INSURANCE COMPANY OF NEW YORK	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
NY	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
NY	H3336	NEIGHBORHOOD HEALTH PROVIDERS LLC	01	Local CCP	Part D Appeals	Vice President, Care Management		Campbell	Deborah	1-704-329-7065		1-704-329-7075	dcampbell@royalhc.com
NY	H3328	NEW YORK STATE CATHOLIC HLTH PLAN INC	01	Local CCP	Part D Appeals	Pharmacy Manager		Davydov	Liya	1-718-896-6500	1128	1-718-896-6819	ldavydov@fideliscare.org
NY	H3307	OXFORD HEALTH PLANS (NY) INC.	01	Local CCP	Part D Appeals			Medicare Appeals&Gri	Oxford	1-800-253-4639			OMA_AppealsandGrievances@oxhp.com
NY	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
NY	H3346	ROCHESTER AREA HEALTH MAINTENANCE ORG.	01	Local CCP	Part D Appeals	Service Recovery Specialist		Kingdollar	Tammy	1-585-327-2561			tkingdollar@preferredcare.org
NY	H3305	ROCHESTER AREA HMO/ DBA PREFERRED CARE	01	Local CCP	Part D Appeals	Service Recovery Specialist		Kingdollar	Tammy	1-585-327-2561		1-585-327-2481	tkingdollar@preferredcare.org
NY	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
NY	H3322	SENIOR CARE CONNECTION, INC.	08	National PACE	Part D Appeals	VicePresident/Director		Hallam	Bernadette	1-518-382-3290	216	1-518-382-3398	hallamb@nehealth.com
NY	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
NY	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
NY	H3327	TOUCHSTONE HEALTH PARTNERSHIP	01	Local CCP	Part D Appeals			Boyle	Cheryl	1-941-776-8563			cboyle@apc-rx.com



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NY	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
NY	H5515	UNITED HEALTHCARE INS. COMPANY OF NY, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NY	S5805	UNITED HEALTHCARE INSURANCE COMPANY OF NEW YORK	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NY	R5342	UNITED HEALTHCARE INSURANCE COMPANY OF NEW YORK	11	Regional CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NY	H3379	UNITED HEALTHCARE OF NEW YORK, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
NY	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
NY	H3361	WELLCARE OF NEW YORK, INC.	01	Local CCP	Part D Appeals	Director, Grievance & Appeals		Scott	Matt	1-813-290-6200	1345		Matt.Scott@WellCare.com
OH	H3623	AETNA HEALTH OF (OHIO)	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
OH	H3624	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
OH	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
OH	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
OH	R5941	ANTHEM INSURANCE COMPANIES, INC.	11	Regional CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
OH	H3655	COMMUNITY INSURANCE COMPANY	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
OH	H5529	COMMUNITY INSURANCE COMPANY	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
OH	H3613	CONCORDIA CARE	08	National PACE	Part D Appeals	Finance Manager		Adamowicz	James	1-216-791-3580	234	1-216-791-3281	adamowicz@metrohealth.org
OH	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
OH	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
OH	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
OH	H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	01	Local CCP	Part D Appeals	Director Member Services		Stanley	Sherry	1-740-695-7682		1-740-695-8103	stanley@healthplan.org
OH	H3672	HOMETOWN HEALTH PLAN	01	Local CCP	Part D Appeals	Director Member Services		Stanley	Sherry	1-740-695-7682		1-740-695-8103	stanley@healthplan.org
OH	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			jewing@humana.com
OH	H3619	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
OH	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
OH	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
OH	H6360	KAISER FOUNDATION HP OF OHIO	06	1876 Cost	Part D Appeals	Manager Appeals & Compliance Medical Management		Strus	Nadia	1-440-268-2744		1-440-846-2884	Nadia.Strus@kp.org
OH	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
OH	H3620	MCKINLEY LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Member Services Coordinator		Polosky	Ann	1-330-363-4099		1-330-580-6764	apolosky@aultman.com
OH	H3664	MCKINLEY LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Member Services Coordinator		Polosky	Ann	1-330-363-4099		1-330-580-6764	APolosky@aultman.com
OH	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
OH	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
OH	H3668	MT. CARMEL HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Appeals and Grievance Coordinator		Hoffman	Mary	1-614-898-8714		1-614-898-8587	mhoffman@mchs.com
OH	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	Part_D_A&G@PHS.com
OH	H3653	PARAMOUNT CARE, INC	01	Local CCP	Part D Appeals	Director of Member Services		Eichenberg	Karen	1-419-887-2525			karen.eichenberg@promedica.org
OH	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
OH	S5588	PROMEDICA LIFE INS D/B/A PARAMOUNT INS CO	10	PDP	Part D Appeals	Director of Member Services	Director of Member Services	Eichenberg	Karen	1-419-887-2467			karen.eichenberg@promedica.org
OH	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
OH	H3657	QUALCHOICE HEALTH PLAN	01	Local CCP	Part D Appeals	Director, Quality Improvement		Bryant	Jerri	1-440-460-4147			jerri.bryant@qualchoice.com
OH	H3622	QUALCHOICE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Director, Quality Improvement		Bryant	Jerri	1-440-460-4147			jerri.bryant@qualchoice.com
OH	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com



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STATE CODE	CONTRACT_ID	CONTRACT_NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
OH	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
OH	H3660	SUMMACARE INC.	01	Local CCP	Part D Appeals	Manager of Appeals		Holmer	Jennifer	1-330-996-8684		1-330-996-8666	Holmerj@summacare.com
OH	H3621	SUMMACARE, INC.	01	Local CCP	Part D Appeals	Director of Appeals		Holmer	Jennifer	1-330-996-8684		1-330-996-8695	holmerj@summacare.com
OH	H3614	TRIHEALTH SENIORLINK	08	National PACE	Part D Appeals	Operations Manager		Jones	Lois	1-513-458-8801		1-513-531-5668	lois_jones@trihealth.com
OH	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
OH	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
OH	H5518	UNITED HEALTHCARE INS. COMPANY, INC.	01	Local CCP	Part D Appeals			Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OH	H2406	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OH	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OH	H3659	UNITED HEALTHCARE OF OHIO, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OH	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
OK	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherodP@aetna.com
OK	H3709	BLUE CROSS AND BLUE SHIELD OF OKLAHOMA	01	Local CCP	Part D Appeals	Manager QI QA		Brosseau	Mary Alice	1-918-594-5200	6003	1-918-594-5260	mbrosseau@ccok.com
OK	H3755	COMMUNITY CARE HMO, INC	01	Local CCP	Part D Appeals			Brosseau	Mary Alice	1-918-594-5200	6003	1-918-594-5260	mbrosseau@ccok.com
OK	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
OK	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
OK	H3706	GLOBALHEALTH, INC.	01	Local CCP	Part D Appeals	Compliance Officer/Legal Counsel		Le	Vi	1-405-280-5599		1-405-280-5610	vi.le@globalhealth.cc
OK	S5704	GLOBALHEALTH, INC.	10	PDP	Part D Appeals	Compliance Officer / Legal Counsel	Compliance Officer / Legal Counsel	Le	Vi	1-405-280-5600		1-405-280-5610	vi.le@globalhealth.cc
OK	S5566	GROUP HEALTH SERVICES OF OKLAHOMA, INC.	10	PDP	Part D Appeals			Tvedt	Kari	1-651-286-4204			ktvedt@primetherapeutics.com
OK	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
OK	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
OK	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
OK	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
OK	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
OK	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
OK	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
OK	H3749	PACIFICARE OF OKLAHOMA, INC.	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
OK	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
OK	H3708	SELECTCARE OF OKLAHOMA, INC.	01	Local CCP	Part D Appeals	Prior Authorization Supervisor		Lombardo	Cathy	1-888-862-2699	7412	1-800-373-0238	calombardo@pharmacare.com
OK	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
OK	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
OK	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
OK	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
OK	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OK	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
OR	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherodP@aetna.com



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OR	S5609	ASURIS NORTHWEST HEALTH	10	PDP	Part D Appeals	Manager, Regulatory Training & Support Services	Manager, Regulatory Training & Support Services	Call	Jan	1-503-391-4525		1-503-588-4350	itcall@regence.com
OR	H3814	ATRIO HEALTH PLANS	01	Local CCP	Part D Appeals			Johnson	Pamela	1-541-672-8620		1-541-672-8670	Pam.Johnson@atriohp.com
OR	H3864	CENTRAL OREGON INDPDNT HLTH SVCS, INC.	01	Local CCP	Part D Appeals	Grievance & Appeals Administrator		Caivo	Mari	1-888-863-3637	233	1-541-322-6424	mcalvo@clearchoicehp.com
OR	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
OR	H3818	FAMILYCARE HEALTH PLANS, INC.	01	Local CCP	Part D Appeals	Pharmacy Manager		Low R.Ph	Jeff	1-503-471-2113		1-503-471-2163	jefli@familycareinc.org
OR	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
OR	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
OR	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
OR	H5520	HEALTH NET LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Supervisor, Grievance and Appeals		Johnson	Shad	1-818-676-7986		1-818-676-5505	shad.m.johnson@healthnet.com
OR	H5859	HEALTH PLAN OF CAREOREGON, INC.	01	Local CCP	Part D Appeals			Service	Customer	1-800-224-4840		1-503-416-1428	cmspartd@careoregon.org
OR	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
OR	H9003	KAISER FOUNDATION HP OF THE N W	01	Local CCP	Part D Appeals	Director of Member Relations		Palmer	Pam	1-503-813-4483			Pam.P.Palmer@kp.org
OR	H9103	KAISER FOUNDATION HP OF THE N W	05	Demo	Part D Appeals	Director of Member Relations		Palmer	Pam	1-503-813-4483			Pam.P.Palmer@kp.org
OR	H5995	MARION POLK COMMUNITY HEALTH PLAN ADVANTAGE, INC.	01	Local CCP	Part D Appeals	Appeals and Grievance Coordinator		Hanson	Kim	1-503-371-7701	138	1-503-371-8046	kimh@mvipa.org
OR	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
OR	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
OR	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
OR	H3810	MID ROGUE INDEPENDENT PHYSICIAN ASSOCIATION	01	Local CCP	Part D Appeals	Medicare Coordinator		Ackerman	Cynthia	1-541-471-4106		1-541-471-1524	cackerman@mrpa.org
OR	H3813	ODS HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Manager, Medicare Services		Skutack	Diane	1-503-265-4748		1-503-265-4790	skutacd@odscompanies.com
OR	S5975	ODS HEALTH PLAN, INC.	10	PDP	Part D Appeals	Manager, Medicare Services	Manager, Medicare Services	Skutack	Diane	1-503-265-4748		1-503-265-4790	skutacd@odscompanies.com
OR	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
OR	H3805	PACIFICARE OF OREGON, INC.	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
OR	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
OR	H9047	PROVIDENCE HEALTH PLAN	01	Local CCP	Part D Appeals			Krueger	Jeanne	1-503-574-7423			jeanne.krueger@providence.org
OR	H3809	PROVIDENCE HEALTH SYSTEM - OREGON	08	National PACE	Part D Appeals	Finance Manager		Dettmer	Brantley	1-503-215-3859		1-503-215-0685	brantley.dettmer@providence.org
OR	H3856	REGENE BLUE CROSS BLUE SHIELD OF OREGON	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525			itcall@regence.com
OR	H3817	REGENE BLUECROSS BLUESHIELD OF OR	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525		1-503-588-4350	itcall@regence.com
OR	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
OR	H3811	SAMARITAN HEALTH PLANS, INC.	01	Local CCP	Part D Appeals	Pharmacy Coordinator		Tracer	Tamatha	1-541-768-5207		1-541-768-4294	tracer@samhealth.org
OR	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
OR	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
OR	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
OR	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
OR	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
OR	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com



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OR	H3812	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OR	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
OR	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
PA	H3931	AETNA HEALTH INC	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
PA	H5521	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
PA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
PA	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
PA	H3972	AMERICOHOICE OF PENNSYLVANIA, INC	01	Local CCP	Part D Appeals	Vice President, Development		Rim	Tom	1-443-224-4685		1-410-864-4467	tom.rim@elderhealth.com
PA	H3112	AMERIHEALTH HMO_INC	01	Local CCP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals		Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
PA	S8067	AVALON HEALTH, LTD	10	PDP	Part D Appeals			Williard	Margaret	1-717-541-7561			margaret.williard@securerx.com
PA	H3923	CAPITAL ADVANTAGE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Administrative Director, Government Programs		Williard	Margaret	1-717-541-7561		1-717-541-6072	margaret.williard@khpc.com
PA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
PA	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
PA	H3949	ELDER HEALTH OF PA, INC.	01	Local CCP	Part D Appeals	VP, Development		Rim	Tom	1-443-224-4785		1-410-864-4467	Tom.Rim@ElderHealth.com
PA	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			ajones@fhsc.com
PA	H5932	GATEWAY HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Assistant General Counsel		Sever	Nancy	1-412-255-5608			nsever@gatewayhealthplan.com
PA	H3954	GEISINGER HEALTH PLAN	01	Local CCP	Part D Appeals	Director Appeals and Standards		Chupka	Cathie	1-570-271-7438		1-570-271-5268	cchupka@thehealthplan.com
PA	H5812	GEISINGER HEALTH PLAN	04	PFFS	Part D Appeals	Director, Health Plans, Appeals and Standards		Chupka	Cathie	1-570-271-7438		1-570-271-5268	cchupka@thehealthplan.com
PA	H3924	GEISINGER INDEMNITY INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director, Health Plans, Appeals and Standards		Chupka	Cathie	1-570-271-7438		1-570-271-5268	cchupka@thehealthplan.com
PA	H5522	HEALTH ASSURANCE PENNSYLVANIA, INC.	01	Local CCP	Part D Appeals	Medicare Compliance Manager, HAPA, Carelink		Sellman	Barbara	1-800-470-4272		1-412-577-5416	besellman@cvtv.com
PA	H3964	HEALTH PARTNERS OF PHILADELPHIA INC	01	Local CCP	Part D Appeals	General Counsel		Baker	Johnna	1-215-991-4051			jbaker@healthpart.com
PA	H3959	HEALTHAMERICA PENNSYLVANIA, INC.	01	Local CCP	Part D Appeals	Medicare Compliance Manager, HAPA, Carelink		Sellman	Barbara	1-800-470-4272		1-412-577-5416	besellman@cvtv.com
PA	S5593	HIGHMARK SENIOR RESOURCES INC.	10	PDP	Part D Appeals	Supervisor, Appeals and Grievances	Supervisor, Appeals and Grievances	Zeak Fichter	Kathleen	1-412-544-1547		1-412-544-1513	kathleen.zeak_fichter@highmark.com
PA	H3916	HIGHMARK, INC.	01	Local CCP	Part D Appeals	Supervisor, Appeals and Grievances		Zeak Fichter	Kathleen	1-412-544-1547		1-412-544-1513	kathleen.zeak_fichter@highmark.com
PA	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			jewing@humana.com
PA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
PA	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
PA	H3909	INDEPENDENCE BLUE CROSS	01	Local CCP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals		Tate	Charlita	1-267-675-1175			Charlita.Tate@ibx.com
PA	H3962	KEYSTONE HEALTH PLAN CENTRAL, INC.	01	Local CCP	Part D Appeals	Administrative Director, Government Programs		Williard	Margaret	1-717-541-7561		1-717-541-6072	margaret.williard@khpc.com
PA	H3952	KEYSTONE HEALTH PLAN EAST, INC.	01	Local CCP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals		Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
PA	H3957	KEYSTONE HEALTH PLAN WEST, INC.	01	Local CCP	Part D Appeals	Supervisor, Appeals and Grievances		Zeak Fichter	Kathleen	1-412-544-1547		1-412-544-1513	kathleen.zeak_fichter@highmark.com
PA	H3918	LIVING INDEPENDENCE FOR THE ELDERLY MARQUETTE NATIONAL LIFE INSURANCE COMPANY	08	National PACE	Part D Appeals	Executive Director		Gago	Joann	1-412-388-8042		1-412-388-8055	lgago@lifepittsburgh.org
PA	S5581	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
PA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
PA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
PA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com



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PA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
PA	H3925	PENNSYLVANIA PACE, INC.	08	National PACE	Part D Appeals			Dodson	David	1-412-963-0700	168		Ddodson@grane.com
PA	H3917	PITTSBURGH CARE PARTNERSHIP, INC.	08	National PACE	Part D Appeals	ACTING EXECUTIVE DIRECTOR		DITOMMASO	RICHARD	1-412-436-1335		1-412-436-1322	ditommasora@upmc.edu
PA	S2321	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
PA	S2770	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
PA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
PA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
PA	H3919	ST AGNES MEDICAL CENTER	08	National PACE	Part D Appeals	Executive Director		Amerman	Emily	1-215-339-4528		1-215-339-4554	eamerman@che-east.org
PA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
PA	H5602	STERLING LIFE INSURANCE COMPANY (PA)	04	PFFS	Part D Appeals	VP Compliance & Regulatory Affairs		Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
PA	H3920	THREE RIVERS HEALTH PLANS, INC.	01	Local CCP	Part D Appeals	Manager, Grievance and Appeals		Scherff	Kelly	1-412-380-7375		1-412-457-1639	kelly.scherff@unisonhealthplan.com
PA	H3908	TRUSTEES OF THE UNIVERSITY OF PENNSYLVANIA	08	National PACE	Part D Appeals	Executive Director		Pendelton	Wayne	1-215-898-4417		1-215-573-4442	wayned@nursing.upenn.edu
PA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
PA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
PA	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
PA	H3912	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
PA	H3921	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
PA	H5697	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
PA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
PA	H3907	UNIVERSITY OF PITTSBURGH MEDICAL CENTER	01	Local CCP	Part D Appeals			Services	Pharmacy	1-800-396-4139			upmchp@upmc.edu
PA	H5533	UPMC HEALTH NETWORK	01	Local CCP	Part D Appeals			Services	Pharmacy	1-800-396-4139			upmchp@upmc.edu
PA	S3389	UPMC HEALTH PLAN	10	PDP	Part D Appeals			Services	Pharmacy	1-800-396-4139			upmchp@upmc.edu
PA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
PR	H5774	AMERICAN HEALTH, INC.	01	Local CCP	Part D Appeals	Chief Medical Officer		Chevere	Sergio	1-787-620-1919	4050	1-787-749-0583	schevere@socios-mayores.net
PR	H5732	AUXILIO PLATINO, INC.	01	Local CCP	Part D Appeals			Bayham	Alan	1-504-461-9800		1-504-468-3611	alan.bayham@tenethealth.com
PR	H5760	COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO	01	Local CCP	Part D Appeals	Pharmacy Supervisor		Rivera	Eva	1-787-751-5656	2657	1-787-772-4117	erivera@cosvi.com
PR	H4011	FIRST MEDICAL HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Pharmacy Director		Morales	Marisela	1-787-815-2000	248	1-787-817-7001	m.morales@firstmedicalpr.com
PR	H4007	HUMANA HEALTH PLANS OF PUERTO RICO INC	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
PR	H4008	HUMANA INSURANCE OF PUERTO RICO, INC	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-1000	4583		lewing@humana.com
PR	H5821	MAPFRE LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Customer Service Manager		Gonzalez	Ivette	1-787-250-6500	5248	1-787-772-8886	gonzalez@mapfrepr.com
PR	H4006	MCS LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Grievances and Appeals Coordinator		Perez	Beatriz	1-787-758-2500	2663	1-787-622-2455	bperez@medicalcardsystem.com
PR	S5555	MCS LIFE INSURANCE COMPANY (H4006)	10	PDP	Part D Appeals	Grievances and Appeals Coordinator	Grievances and Appeals Coordinator	Perez	Beatriz	1-787-758-2500	2663	1-787-622-2455	bperez@medicalcardsystem.com
PR	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
PR	H4003	MMM HEALTHCARE, INC.	01	Local CCP	Part D Appeals	Compliance Officer		Dodds	Georgia	1-787-622-0486		1-787-622-7464	georgia.doddsfoley@mmmhc.com
PR	S5775	PHARMACY INSURANCE CORPORATION OF AMERICA	10	PDP	Part D Appeals	Chief Compliance Officer	Chief Compliance Officer	Padilla-Morales	Wilson	1-787-625-4343	4380	1-787-625-4363	wpadilla@picapr.com



**PART D APPEALS CONTACTS BY STATE OF CONTRACTOR OPERATION
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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
PR	H4004	PREFERRED MEDICARE CHOICE, INC.	01	Local CCP	Part D Appeals			Rodriguez	Deborah	1-866-516-7700		1-787-999-9503	deborahr@phmonline.net
PR	S0043	PREFERRED MEDICARE CHOICE, INC.	10	PDP	Part D Appeals			Serrano	Johan	1-787-281-0810	4427		serranoj@phmonline.net
PR	H5757	RED MEDICA DE PUERTO RICO, INC.	01	Local CCP	Part D Appeals			Diaz-Algarin	Jose	1-787-620-7772		1-787-620-7774	diaz@red-medica.com
PR	H4009	SDM HEALTHCARE MANAGEMENT, INC.	01	Local CCP	Part D Appeals			Ortiz	Keila	1-787-999-4848			keila.ortiz@sdmpr.com
PR	H4005	TRIPLE-S, INC.	01	Local CCP	Part D Appeals	Customer Services Manager Medicare		Cruz	Nayda	1-787-749-4700		1-787-749-4187	ncruz@ssspr.com
PR	H4012	TRIPLE-S, INC.	01	Local CCP	Part D Appeals	Customer Service Department Manager		Cruz	Nayda	1-787-749-4700		1-787-749-4187	ncruz@ssspr.com
PR	S5907	TRIPLE-S, INC.	10	PDP	Part D Appeals	Customer Services Manager	Customer Services Manager	Cruz	Nayda	1-787-749-4700		1-787-749-4187	ncruz@ssspr.com
PR	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
RI	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
RI	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
RI	H4152	BLUE CROSS AND BLUE SHIELD OF RHODE ISLAND	01	Local CCP	Part D Appeals	Part D UM Appeal Administrator		Hill	Ann	1-818-313-5370		1-888-831-8843	Ann.Hill@WellPoint.com
RI	S2893	CENTRAL NEW ENGLAND JOINT ENTERPRISE	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
RI	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
RI	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
RI	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals	Supervisor, Grievance and Appeals	Johnson	Shad	1-818-676-7986			shad.m.johnson@healthnet.com
RI	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
RI	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
RI	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
RI	H4105	PACE ORGANIZATION OF RHODE ISLAND	08	National PACE	Part D Appeals	CEO		Kwiatkowski	Joan	1-401-490-7610		1-401-490-7614	kwiatkowski@carelink-ri.com
RI	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
RI	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
RI	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
RI	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
RI	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
RI	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
RI	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
RI	H4102	UNITED HEALTH PLANS OF NEW ENGLAND, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
RI	H5527	UNITED HEALTHCARE INS. COMPANY, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
RI	H2228	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
RI	H4106	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
RI	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
RI	S5967	WELL CARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
SC	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
SC	S5650	AMERIHEALTH MERCY HEALTH PLAN	10	PDP	Part D Appeals	Dir. of Gov't Prgms Mbr Svcs and Mbr Appeals	Dir. of Gov't Prgms Mbr Svcs and Mbr Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
SC	H4209	BLUE CROSS AND BLUE SHIELD OF SC	01	Local CCP	Part D Appeals	Director - Consumer Products Over 65		Belka	Shelley	1-803-264-3091			Shelley.Belka@BCBSSC.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
SC	S5953	BLUE CROSS BLUE SHIELD OF SOUTH CAROLINA	10	PDP	Part D Appeals	Supervisor, Medicare Part D	Supervisor, Medicare Part D	Clark	Keyla	1-803-264-2275		1-803-264-9581	MedPartD@BCBSSC.com
SC	H4207	BLUECHOICE HEALTHPLAN OF SOUTH CAROLINA, INC.	01	Local CCP	Part D Appeals			Sabourin	Jean	1-803-382-5570		1-803-714-6463	Jean.Sabourin@bluechoicesc.com
SC	H4208	CAROLINA CARE PLAN, INC.	01	Local CCP	Part D Appeals			Mack	Pat	1-803-561-7721			PMack@ccareplan.com
SC	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
SC	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
SC	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
SC	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
SC	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
SC	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
SC	S5946	INSTIL HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Lachuk	Lester	1-803-763-6559		1-803-935-1411	Lester.Lachuk@myinstil.com
SC	R5553	INSTIL HEALTH INSURANCE COMPANY	11	Regional CCP	Part D Appeals			Lachuk	Lester	1-803-763-6559		1-803-935-1411	Lester.Lachuk@myinstil.com
SC	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
SC	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
SC	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
SC	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
SC	H4203	PALMETTO HEALTH ALLIANCE	08	National PACE	Part D Appeals	Director Palmetto SeniorCare		Tillman	Suzanne	1-803-434-3770		1-803-434-3773	suzanne.tillman@palmettohealth.org
SC	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
SC	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
SC	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
SC	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
SC	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
SC	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
SC	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
SC	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
SD	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
SD	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
SD	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
SD	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
SD	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
SD	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
SD	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
SD	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
SD	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medcarepartdappeals@medco.com
SD	H2450	MEDICA INSURANCE COMPANY	06	1876 Cost	Part D Appeals			Leung	Laurie	1-952-992-3680			laurie.leung@medica.com
SD	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com



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SD	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
SD	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
SD	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
SD	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
SD	H5586	SOUTH DAKOTA STATE MEDICAL HOLDING COMPANY, INC.	01	Local CCP	Part D Appeals			Cole	Jacque	1-605-334-4000	181		jacole@dakotacare.com
SD	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
SD	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
SD	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
SD	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
SD	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
SD	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
TN	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
TN	H4402	ALEXIAN BROTHERS COMMUNITY SERVICES	08	National PACE	Part D Appeals	NP/QI		Peterson	Deane	1-423-698-0802	119	1-423-622-6048	dpeterson@alexianbrothers.net
TN	H5884	BLUECROSS BLUESHIELD OF TENNESSEE	04	PFFS	Part D Appeals	Sr. Supervisor, Medicare Advantage Operations		Troxell	Carol	1-423-535-5183			Carol_Troxell@bcbst.com
TN	H4461	CARITEN HEALTH PLAN IN	01	Local CCP	Part D Appeals	Grievance/Appeals Supervisor		Vineyard	Christi	1-865-470-7621		1-865-470-8002	CVineyar@covhth.com
TN	H5523	CARITEN INSURANCE COMPANY	01	Local CCP	Part D Appeals	Grievance/Appeals Supervisor		Vineyard	Christi	1-865-470-7621		1-865-470-8002	CVineyar@covhth.com
TN	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
TN	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
TN	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonesan@fhsc.com
TN	S5932	HEALTHSPRING INC. HEALTHSPRING OF ALABAMA, INC.	10	PDP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jenniferb@myhealthspring.com
TN	H4454	HEALTHSPRING, INC.	01	Local CCP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2518		jenniferb@myhealthspring.com
TN	H5524	HEALTHSPRING, INC.	01	Local CCP	Part D Appeals			Brogley	Jennifer	1-888-299-3580	2815		jenniferb@myhealthspring.com
TN	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
TN	H4408	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
TN	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
TN	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
TN	H4456	JOHN DEERE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Appeals Administrator		Walsh	Darlene	1-800-325-1975		1-800-247-3256	WalshDarleneA@johndeere.com
TN	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
TN	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
TN	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
TN	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
TN	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
TN	S5783	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
TN	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com



PART D APPEALS CONTACTS BY STATE OF CONTRACTOR OPERATION
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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
TN	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
TN	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
TN	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
TN	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
TN	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
TN	H4406	UNITED HEALTHCARE OF TENNESSEE, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
TN	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
TN	H5698	WINDSOR HEALTH PLAN OF TN INC.	01	Local CCP	Part D Appeals	Director of Health Services		Potter	Gloria	1-615-782-7809			gpotter@vhpn.com
TX	H4523	AETNA HEALTH INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
TX	H4524	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
TX	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
TX	H4517	AMARILLO MULTISVC CTR FR THE AGING INC	08	National PACE	Part D Appeals	Executive Director		Chilcote	Alana	1-806-374-5516		1-806-373-9446	alanac@amazonline.com
TX	H5817	AMERIGROUP TEXAS, INC.	01	Local CCP	Part D Appeals	VP Pharmacy Services		Saba	Leslie	1-757-518-3611			lsaba@amerigroupcorp.com
TX	H4529	ARCADIAN HEALT PLAN, INC.	01	Local CCP	Part D Appeals	Vice President of Health Services		Perkins	Cheryl	1-510-817-1020		1-510-817-1021	cperkins@arcadianmgt.com
TX	H4518	BIENVIVIR SENIOR HEALTH SERVICES	08	National PACE	Part D Appeals	Chief Operations Officer		Murphy	Margie	1-915-562-3444	2290		mmurphy@bienvivir.org
TX	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
TX	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
TX	H4526	EL PASO FIRST HEALTH PLANS, INC.	01	Local CCP	Part D Appeals	Compliance Manager		Chavez	Rocio	1-915-298-7198	1032		rchavez@epfirst.com
TX	S5822	ELDER HEALTH MARYLAND HMO, INC.	10	PDP	Part D Appeals	VP of Development	VP of Development	Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
TX	S1566	ELDER HEALTH TEXAS, INC	10	PDP	Part D Appeals	Vice President, Development	Vice President, Development	Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
TX	H4528	ELDER HEALTH TEXAS, INC.	01	Local CCP	Part D Appeals	Vice President, Development		Rim	Tom	1-443-224-4785		1-410-864-4467	tom.rim@elderhealth.com
TX	H4514	EVERCARE OF TEXAS, LLC	01	Local CCP	Part D Appeals			Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
TX	H4531	HCSC INSURANCE SERVICES COMPANY	01	Local CCP	Part D Appeals			Raghani	Shery	1-800-701-1173		1-888-579-9376	shery_raghani@bcbstx.com
TX	S5715	HCSC INSURANCE SERVICES COMPANY	10	PDP	Part D Appeals	Medicare Operations Specialist	Medicare Operations Specialist	Resseguie	Anne	1-972-766-1605		1-972-766-0342	Anne_Resseguie@bcbstx.com
TX	H4510	HUMANA HEALTH PLAN OF TEXAS, INC.	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
TX	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			lewing@humana.com
TX	H4520	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
TX	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
TX	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
TX	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafco.com
TX	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
TX	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
TX	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
TX	H4590	PACIFICARE OF TEXAS, INC.	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
TX	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafco.com
TX	H4527	PSO HEALTH SERVICES, LLC	01	Local CCP	Part D Appeals	UM Customer Service		Cummings	Delores	1-877-299-7213			umhelpdesk@wellmed.net
TX	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
TX	H4564	SCOTT AND WHITE HEALTH PLAN	06	1876 Cost	Part D Appeals	Medical Director		Preston	Rebecca	1-254-298-3051		1-254-298-3090	rapreston@swmail.sw.org
TX	S5915	SCOTT AND WHITE HEALTH PLAN	10	PDP	Part D Appeals	Medical Director	Medical Director	Preston	Rebecca	1-254-298-3051		1-254-298-3090	rapreston@swmail.sw.org
TX	H4506	SELECTCARE OF TEXAS, L.L.C.	01	Local CCP	Part D Appeals	Prior Authorization Supervisor		Lombardo	Cathy	1-888-862-2699	7412	1-800-373-0238	calombardo@pharmacare.com
TX	H4525	SHA, L.L.C	01	Local CCP	Part D Appeals	Director, Customer Service and Appeals		Garrison	Amy	1-806-784-4478		1-806-784-4190	AGarrison@FirstCare.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
TX	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
TX	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
TX	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
TX	H4513	TEXAS HEALTHSPRING I, LLC	01	Local CCP	Part D Appeals			Latuk	Bonnie	1-888-501-1115	3529		blatuk@quifquest.net
TX	S5740	TEXAS HEALTHSPRING I, LLC	10	PDP	Part D Appeals			Latuk	Bonnie	1-888-501-1115	3529		blatuk@quifquest.net
TX	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
TX	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
TX	H4522	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
TX	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
TX	H4521	VALLEY BAPTIST HEALTH PLAN, INC	01	Local CCP	Part D Appeals	Director, Customer Service and Appeals		Garrison	Amy	1-806-784-4478		1-806-784-4190	AGarrison@FirstCare.com
TX	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
UT	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
UT	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
UT	S5877	EDUCATORS MUTUAL INSURANCE ASSOCIATION	10	PDP	Part D Appeals	Medco Appealsand Grievances	Medco Appealsand Grievances	Appeals	Medco	1-800-753-2581			NGedge@EducatorsMutual.com
UT	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
UT	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
UT	H4606	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
UT	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
UT	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
UT	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
UT	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
UT	H5628	MOLINA HEALTHCARE OF UTAH, INC.	01	Local CCP	Part D Appeals	Director, Pharmacy		Schatzman	Benjamin	1-562-951-1509	1509	1-562-437-9315	Benjamin.Schatzman@MolinaHealthcare.com
UT	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
UT	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
UT	H4605	REGENCE BLUECROSS BLUESHIELD OF UT	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525		1-503-588-4350	lcall@regence.com
UT	S5916	REGENCE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Regulatory Training & Support Services	Regulatory Training & Support Services	Call	Jan	1-503-391-4525		1-503-588-4350	lcall@regence.com
UT	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
UT	H2905	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	01	Local CCP	Part D Appeals	Manager, Government Programs/Member Services		Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
UT	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
UT	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
UT	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
UT	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
UT	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com



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UT	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
UT	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
UT	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
UT	H4604	UNITEDHEALTHCARE OF UTAH, INC.	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
UT	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
VA	H4910	AETNA HEALTH INC.	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
VA	H4911	AETNA LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
VA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
VA	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
VA	H4909	ANTHEM HEALTH PLANS OF VIRGINIA, INC.	01	Local CCP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
VA	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
VA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
VA	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
VA	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			lonesan@fhsc.com
VA	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
VA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
VA	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
VA	H4456	JOHN DEERE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Appeals Administrator		Walsh	Darlene	1-800-325-1975		1-800-247-3256	WalshDarleneA@johndeere.com
VA	H2150	KAISER FNDN HP OF THE MID-ATLANTIC STS	06	1876 Cost	Part D Appeals	Medicare Contract Compliance Manager		West	Nan	1-301-816-5798		1-301-816-7275	nan.m.west@kp.org
VA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
VA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
VA	H4908	OPTIMA HEALTH INSURANCE COMPANY	01	Local CCP	Part D Appeals	Manager, Pharmacy		Elliott	Michael	1-757-552-7540		1-757-552-7196	optima_casework@sentara.com
VA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
VA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
VA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
VA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
VA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
VA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
VA	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
VA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
VA	H2111	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			and Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
VA	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
VA	H5678	UNITED HEALTHCARE INSURANCE COMPANY	05	Demo	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
VA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
VA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
VI	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com



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STATE CODE	CONTRACT ID	CONTRACT NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
VI	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
VT	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
VT	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
VT	S2893	CENTRAL NEW ENGLAND JOINT ENTERPRISE	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
VT	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
VT	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
VT	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals		Supervisor, Grievance and Appeals	Johnson	Shad		1-818-676-7986	shad.m.johnson@healthnet.com
VT	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director		Director	Ewing	Joy		1-502-580-4583	lewing@humana.com
VT	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations		Senior Director, Healthcare Operations	Carlson	Mark		1-800-753-2851	medicarepartdappeals@medco.com
VT	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations		VP Clinical Operations	Rajan	Samuel	135	1-440-248-1729	srajan@mhrx.com
VT	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department		Appeals & Grievance Department	Prescription Solns	PacifiCare		1-800-797-9794	PartD_A&G@PHS.com
VT	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
VT	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development		Manager of Development	Evans	Reed		1-801-961-6271	reed.evans@rxamerica.com
VT	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations		Manager, Clinical Operations	Kolker	Mary Lynn		1-866-884-9479	marylynn.kolker@caremark.com
VT	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs		VP Compliance & Regulatory Affairs	Bodway	Craig	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
VT	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
VT	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals		Exceptions and Appeals	Appeals	Exceptions		1-800-753-2851	pharmcontracting@medco.com
VT	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
VT	S5967	WELL CARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals		Director of PDP Appeals	Delancey	Lisa	3768	1-813-290-6200	lisa.delancey@wellcare.com
WA	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherronP@aetna.com
WA	H5416	ARCADIAN HEALTH PLAN	01	Local CCP	Part D Appeals	Vice President, Health Services		Perkins	Cheryl	1-510-817-1020		1-510-817-1021	cperkins@arcadianmgt.com
WA	H5010	ASURIS NORTHWEST HEALTH	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525		1-503-588-4350	itcall@regence.com
WA	S5609	ASURIS NORTHWEST HEALTH	10	PDP	Part D Appeals	Manager, Regulatory Training & Support Services		Manager, Regulatory Training & Support Services	Call	Jan		1-503-391-4525	itcall@regence.com
WA	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@ciqna.com
WA	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
WA	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
WA	H5050	GROUP HEALTH COOPERATIVE	01	Local CCP	Part D Appeals	Director Utilization, Quality Review & Appeals		Carroll	Candace	1-206-901-6116		1-206-448-2799	carroll.c@ghc.org
WA	S5678	HEALTH NET LIFE INS CO/HEALTH NET INS OF NY	10	PDP	Part D Appeals	Supervisor, Grievance and Appeals		Supervisor, Grievance and Appeals	Johnson	Shad		1-818-676-7986	shad.m.johnson@healthnet.com
WA	H5520	HEALTH NET LIFE INSURANCE COMPANY	01	Local CCP	Part D Appeals	Supervisor, Grievance and Appeals		Supervisor, Grievance and Appeals	Johnson	Shad		1-818-676-7986	shad.m.johnson@healthnet.com
WA	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director		Director	Ewing	Joy		1-502-580-4583	lewing@humana.com
WA	H9003	KAISER FOUNDATION HP OF THE N W	01	Local CCP	Part D Appeals	Director of Member Relations		Palmer	Pam	1-503-813-4483			Pam.P.Palmer@kp.org
WA	H9103	KAISER FOUNDATION HP OF THE N W	05	Demo	Part D Appeals	Director of Member Relations		Palmer	Pam	1-503-813-4483			Pam.P.Palmer@kp.org
WA	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance		VP Compliance	Mackin	Jack	8070	1-407-628-1776	jmackin@uafc.com
WA	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations		Senior Director, Healthcare Operations	Carlson	Mark		1-800-753-2851	medicarepartdappeals@medco.com



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WA	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
WA	H5823	MOLINA HEALTHCARE OF WASHINGTON, INC.	01	Local CCP	Part D Appeals	Member Services Director		Zerda	Zisa	1-425-424-1160		1-425-424-1163	lisa.zerda@molinahealthcare.com
WA	S5975	ODS HEALTH PLAN, INC.	10	PDP	Part D Appeals	Manager, Medicare Services	Manager, Medicare Services	Skutack	Diane	1-503-265-4748		1-503-265-4790	skutacd@odscompanies.com
WA	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
WA	H5005	PACIFICARE OF WASHINGTON, INC.	01	Local CCP	Part D Appeals	Appeals and Grievance Department		Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
WA	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
WA	H9047	PROVIDENCE HEALTH PLAN	01	Local CCP	Part D Appeals			Krueger	Jeanne	1-503-574-7423			jeanne.krueger@providence.org
WA	H5007	PROVIDENCE HEALTH SYSTEM	08	National PACE	Part D Appeals	Administrative Services Manager		Hayashida	Susan	1-206-320-5325			susan.hayashida@providence.org
WA	H3856	REGENCE BLUE CROSS BLUE SHIELD OF OREGON	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525			ftcall@regence.com
WA	H3817	REGENCE BLUECROSS BLUESHIELD OF OR	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525		1-503-588-4350	ftcall@regence.com
WA	H5009	REGENCE BLUESHIELD	01	Local CCP	Part D Appeals	Regulatory Training & Support Services		Call	Jan	1-503-391-4525		1-503-588-4350	ftcall@regence.com
WA	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
WA	S5917	SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	10	PDP	Part D Appeals	Manager, Government Programs/Member Services	Manager, Government Programs/Member Services	Wimber	Shellye	1-702-242-7713		1-702-240-6281	shellye@sierrahealth.com
WA	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
WA	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
WA	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
WA	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
WA	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WA	H5008	UNITED HEALTHCARE INSURANCE COMPANY	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WA	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WA	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@welfare.com
WI	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			ShierodP@aetna.com
WI	S5596	ANTHEM INSURANCE COMPANIES, INC.	10	PDP	Part D Appeals			Services	Customer	1-866-755-2776		1-866-431-0687	lori.bateson@anthem.com
WI	H5207	COMMUNITY CARE ORGANIZATION, INC.	05	Demo	Part D Appeals	Director of QI		Prochnow	Jeanne	1-414-902-2393			iprochnow@cco-ccs.org
WI	H5212	COMMUNITY CARE ORGANIZATION, INC.	08	National PACE	Part D Appeals	Director of QI		Prochnow	Jeanne	1-414-902-2393			iprochnow@cco-ccs.org
WI	H5206	COMMUNITY HEALTH PARTNERSHIP, INC.	05	Demo	Part D Appeals			Iverson	Ann	1-715-858-7010			atverson@chpmail.net
WI	H5204	COMMUNITY LIVING ALLIANCE	05	Demo	Part D Appeals	Director of Quality Improvement		Roberts	Sara	1-608-242-8335	1354	1-608-240-7060	sroberts@clanet.org
WI	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
WI	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
WI	S5954	DEAN HEALTH INSURANCE, INC.	10	PDP	Part D Appeals			Heinreich	Debbie	1-608-827-4372		1-608-827-4212	debbie.heinreich@deancare.com
WI	H5209	ELDER CARE HEALTH PLAN, INC.	05	Demo	Part D Appeals	Performance Improvement Manager		Moody	Candace	1-608-245-3431		1-608-245-3077	moodyc@elderc.org
WI	H5893	ELDER CARE HEALTH PLAN, INC.	01	Local CCP	Part D Appeals	Performance Improvement Manager		Moody	Candace	1-608-245-3431		1-608-245-3077	moodyc@elderc.org
WI	H5262	GUNDERSEN LUTHERAN HEALTH PLAN	01	Local CCP	Part D Appeals	Member Advocate		Shuda	Tina	1-608-775-8052		1-608-775-8042	lkshuda@gundluth.org
WI	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			lewing@humana.com
WI	H5216	HUMANA INSURANCE COMPANY	01	Local CCP	Part D Appeals	Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
WI	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
WI	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			lewing@humana.com
WI	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com



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WI	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
WI	H2409	MEDICA HEALTH PLAN OF WISCONSIN	04	PFFS	Part D Appeals			Leung	Laurie	1-952-992-3680		1-952-992-3660	laurie.leung@medica.com
WI	H2450	MEDICA INSURANCE COMPANY	06	1876 Cost	Part D Appeals			Leung	Laurie	1-952-992-3680			laurie.leung@medica.com
WI	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
WI	H5215	NETWORK HEALTH INSURANCE CORPORATION	01	Local CCP	Part D Appeals	Supervisor Customer Service		Huss	Peggy	1-920-720-1305		1-920-720-1909	phuss@networkhealth.com
WI	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
WI	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
WI	H5211	SECURITY HEALTH PLAN OF WISCONSIN, INC	01	Local CCP	Part D Appeals	Director of Pharmacy		Johnson	Twila	1-715-221-9899		1-715-221-9989	johnson.twila@marshfieldclinic.org
WI	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
WI	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig.Bodway@sterlingplans.com
WI	S5960	UNICARE	10	PDP	Part D Appeals			Service	Customer	1-800-928-6201			none@none.com
WI	H0540	UNICARE LIFE & HEALTH INS. COMPANY	04	PFFS	Part D Appeals			Service	Customer	1-888-445-8916			none@none.com
WI	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
WI	H2408	UNITED HEALTHCARE INSURANCE COMPANY	04	PFFS	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WI	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WI	H5253	UNITED HEALTHCARE OF WISCONSIN, INC	01	Local CCP	Part D Appeals			Grievance Dept.	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WI	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
WI	S5753	WISCONSIN PHYSICIANS SERVICE INSURANCE CORPORATION	10	PDP	Part D Appeals	Senior Director Healthcare Operations	Senior Director Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
WV	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SheroP@aetna.com
WV	S5825	AMERICAN PROGRESSIVE LIFE AND HEALTH INS CO NY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
WV	S8067	AVALON HEALTH, LTD	10	PDP	Part D Appeals			Williard	Margaret	1-717-541-7561			margaret.wiliard@securerx.com
WV	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
WV	H5517	COVENTRY HEALTH AND LIFE INS. COMPANY	01	Local CCP	Part D Appeals	Manager Government Programs, Medicare		Sellman	Barbara	1-412-577-5442		1-412-577-4360	besellman@cvtv.com
WV	S5670	COVENTRY HEALTH AND LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmsCaseworkCommunications@fhsc.com
WV	S5768	FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			jonasan@fhsc.com
WV	H5151	HEALTH PLAN OF THE UPPER OHIO VALLEY	01	Local CCP	Part D Appeals	Director Member Services		Stanley	Sherry	1-740-695-7682		1-740-695-8103	sstanley@healthplan.org
WV	S5593	HIGHMARK SENIOR RESOURCES INC.	10	PDP	Part D Appeals	Supervisor, Appeals and Grievances	Supervisor, Appeals and Grievances	Zeak Fichter	Kathleen	1-412-544-1547		1-412-544-1513	kathleen.zeak_fichter@highmark.com
WV	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations		Ewing	Joy	1-502-580-4583			jewing@humana.com
WV	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			jewing@humana.com
WV	R5826	HUMANA INSURANCE COMPANY	11	Regional CCP	Part D Appeals	Director		Ewing	Joy	1-502-580-4583			jewing@humana.com
WV	S5581	MARQUETTE NATIONAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		jmackin@uafc.com
WV	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
WV	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
WV	H5106	MOUNTAIN STATE BLUE CROSS BLUE SHIELD	01	Local CCP	Part D Appeals	Director, TPA & Medicare Operations		McIntyre	Gary	1-304-424-0606			gary.mcintyre@msbcbs.com



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STATE CODE	CONTRACT_ID	CONTRACT_NAME	ORGANIZATION TYPE	ORG DESCRIPTION	ROLE	TITLE	PREFIX	LAST_NAME	FIRST_NAME	PHONE	PHONE EXT	FAX	E-MAIL
WV	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
WV	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
WV	S2321	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
WV	S2770	QCC INS CO D/B/A AMERIHEALTH INS CO	10	PDP	Part D Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Dir, Gov. Prog. Member Services & Member Appeals	Tate	Charlita	1-267-675-1125			Charlita.Tate@ibx.com
WV	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
WV	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
WV	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
WV	S5960	UNICARE	10	PDP	Part D Appeals		Service		Customer	1-800-928-6201			none@none.com
WV	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
WV	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WV	S3389	UPMC HEALTH PLAN	10	PDP	Part D Appeals			Services	Pharmacy	1-800-396-4139			upmchp@upmc.edu
WV	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com
WY	S5810	AETNA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Appeals	Part D	1-877-235-3755			SherrodP@aetna.com
WY	S5743	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	10	PDP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
WY	R5566	BLUE CROSS BLUE SHIELD NORTHERN PLAINS ALLIANCE	11	Regional CCP	Part D Appeals			Appeals	Clinical	1-800-682-9167		1-800-706-5236	CMS@primetherapeutics.com
WY	S5617	CONNECTICUT GENERAL LIFE INSURANCE COMPANY	10	PDP	Part D Appeals			Woodard	Kris	1-800-558-9363		1-602-861-3660	nationalappealsorganization@cigna.com
WY	S5674	FIRST HEALTH LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals			Jones	Ann	1-804-965-7788			cmscaseworkcommunication@fhsc.com
WY	S5557	FOX INSURANCE COMPANY	10	PDP	Part D Appeals			Meyer	Linda	1-800-369-7979		1-866-369-7978	info@foxrxcare.com
WY	H1804	HUMANA INSURANCE COMPANY	04	PFFS	Part D Appeals	Director, Government Operations Compliance/G&A		Ewing	Joy	1-502-580-4583			lewing@humana.com
WY	S5884	HUMANA INSURANCE COMPANY	10	PDP	Part D Appeals	Director	Director	Ewing	Joy	1-502-580-4583			lewing@humana.com
WY	S5660	MEDCO CONTAINMENT LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	Senior Director, Healthcare Operations	Senior Director, Healthcare Operations	Carlson	Mark	1-800-753-2851		1-888-235-8551	medicarepartdappeals@medco.com
WY	S5803	MEMBERHEALTH, INC.	10	PDP	Part D Appeals	VP Clinical Operations	VP Clinical Operations	Rajan	Samuel	1-440-248-8448	135	1-440-248-1729	srajan@mhrx.com
WY	S5921	PACIFICARE LIFE AND HEALTH INSURANCE COMPANY	10	PDP	Part D Appeals	Appeals & Grievance Department	Appeals & Grievance Department	Prescription Solns	PacifiCare	1-800-797-9794		1-866-308-6294	PartD_A&G@PHS.com
WY	S5597	PENNSYLVANIA LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance	VP Compliance	Mackin	Jack	1-407-628-1776	8070		lmackin@uafc.com
WY	H0602	ROCKY MOUNTAIN HEALTH PLANS	06	1876 Cost	Part D Appeals		Service		Customer	1-970-243-7050			customer_service@rmhp.org
WY	S5644	RXAMERICA, LLC	10	PDP	Part D Appeals	Manager of Development	Manager of Development	Evans	Reed	1-801-961-6271		1-801-961-6315	reed.evans@rxamerica.com
WY	S5601	SILVERSCRIPT INSURANCE COMPANY	10	PDP	Part D Appeals	Manager, Clinical Operations	Manager, Clinical Operations	Kolker	Mary Lynn	1-866-884-9479		1-866-689-3092	marylynn.kolker@caremark.com
WY	S4802	STERLING LIFE INSURANCE COMPANY	10	PDP	Part D Appeals	VP Compliance & Regulatory Affairs	VP Compliance & Regulatory Affairs	Bodway	Craig	1-360-647-9080	1406	1-360-647-8632	Craig_Bodway@sterlingplans.com
WY	S5960	UNICARE	10	PDP	Part D Appeals		Service		Customer	1-800-928-6201			none@none.com
WY	S5755	UNITED AMERICAN INSURANCE COMPANY	10	PDP	Part D Appeals	Exceptions and Appeals	Exceptions and Appeals	Appeals	Exceptions	1-800-753-2851		1-888-235-8551	pharmcontracting@medco.com
WY	S5820	UNITED HEALTHCARE INSURANCE COMPANY	10	PDP	Part D Appeals			and Grievance Dept	Appeals	1-800-595-9532			NSC_A&G-TPA@uhc.com
WY	S5967	WELLCARE HEALTH PLANS	10	PDP	Part D Appeals	Director of PDP Appeals	Director of PDP Appeals	Delancey	Lisa	1-813-290-6200	3768		lisa.delancey@wellcare.com